



# NAVIGATING **REENTRY**

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**DISCLAIMER:** this is NOT legal advice, but rather it is to serve as legal information for individuals navigating reentry. No attorney-client relationship has been formed. This is as accurate and as informative as it can be, but laws change, so it is your job to make sure the information you use is up to date.

If you need legal assistance, please consult with an attorney. You can reference the resources section for more information about local organizations that can provide various types of services, including legal services.

This is up to date as of March 1, 2021.

# CHAPTER 1:

## Cleaning Your Record in Iowa

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### QUESTIONS TO CONSIDER

- What counties do you have convictions in?
- Do you know what the convictions are?
- Do you know when the approximate dates of the convictions?
- Are you on supervision?
- Do you owe court fines, fees, or restitution?
- Have you completed probation successfully?
- Have you cleaned your record before? Or have you tried to?
- What is your citizenship status?

## OVERVIEW OF CHAPTER 1

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## I. CRIMINAL RECORD

**IOWA COURTS ONLINE** [www.iowacourts.state.ia.us](http://www.iowacourts.state.ia.us)

Search your name for a record of all charges and convictions in the state of Iowa.

It will not have any reference to expunged and deferred records.

The public and free account can give you many details about charges, dates, disposition, general financial information, and a list of filings.

The paid account includes more information, such as: more details about the financial status of the case, parties, exhibits, judgments/liens, property, and traffic details.

### UNDERSTANDING TYPES OF CASES

Here is a [sentencing chart](#) that can let you know what sentence might be imposed.<sup>1</sup>

CRIMINAL CASES	TRAFFIC CASES	CIVIL CASES
Misdemeanors: SMAC – simple SRCR – serious AGCR – aggravated FECR – felonies Class D Class C Class B Class A OWCR – OWI PC – post conviction case	STA – state traffic ticket NTA – state traffic ticket  There also can also be city specific traffic tickets	CDCD – divorce case DRCV – child custody case LACV – civil lawsuit GCPR – guardianship case SC or SCSC – small claims case AT – adoption case ES / TE / TP – estate or probate JV – juvenile case

County numbers: before a case number there usually is a five-digit number that corresponds to what county the charge was filed in.

### WHAT IS A RAP SHEET?

Does Iowa have one? Yes, you can request via mail, fax, in person, or online. You will need to sign a release authorization on the Criminal History Record Check Request form.<sup>2</sup>

Federal FBI RAP Sheet: Record of all arrests, charges, dismissals, convictions, fingerprinting, and expunged records

Who has access to this? Most people cannot access it, as it is a record created and maintained by law enforcement.<sup>3</sup>

How can I get access to this? You can go directly to the FBI to request it, or you can go through what is called a "channeler," a private company authorized by the FBI to process requests.<sup>4</sup>

**IOWA DEPARTMENT OF CORRECTIONS** [doc.iowa.gov/offender/search](http://doc.iowa.gov/offender/search)

This gives you information about prior sentences in Iowa, and if you are currently under supervision.

## II. EXPUNGEMENT

### A. Misdemeanor Expungements (Iowa Code § 901C.3)

#### WHAT ARE THE REQUIREMENTS?

- Only one in your lifetime: Although multiple misdemeanor convictions can be expunged if they come from the same transaction or occurrence.
- It is 8 years after the conviction/final adjudication.
- You cannot have 2 deferred judgments.
- All court debt have been paid.
- There are no pending criminal charge.

#### WHAT IS THE EFFECT OF EXPUNGEMENT?

It cannot be seen by anyone, except limited judicial branch staff and by court order.

#### IS IT AUTOMATIC OR MANUAL?

It is manual.

#### HOW CAN I PETITION?

The defendant submits and application in the county where they were convicted. The court is required to expunge if all the requirements are met.

#### WHAT ARE SOME STRATEGIES FOR DECIDING WHAT TO EXPUNGE?

Was one of your misdemeanor convictions originally charged as a felony? What type of work do you want to do, and is a particular conviction a barrier?

#### INELIGIBLE MISDEMEANORS

Iowa Code	Type of Crime
§ 123.46	Consumption or intoxication in public places
§ 123.47(3)	Underage drinking
§ 235B.20	Dependent adult abuse
§§ 321.218, 321A.32, or 321J.21	Operating without driver's license, driving with suspended, revoked, or barred license
§ 321J.2	OWI
§ 692A.101	Sex offense
§ 707.5	Involuntary manslaughter
§ 708.2(3)	Assault
§ 708.2A	Domestic Abuse Assault
§ 708.7	Harassment
§ 708.11	Stalking
§ 708.12	Removal of an officer's communication or control device
§ 716.8(3), (4)	Trespass
ch. 717C	Bestiality
ch. 719	Obstructing justice
ch. 720	Interference with judicial process
§ 721.2	Nonfelonious misconduct in office
§ 721.10	Misuse of public records and files
§ 723.1	Riot
ch. 724	Weapons
ch. 726	Bigamy, incest, neglect or abandonment of dependent person, nonsupport, child endanger
ch. 728	Obscenity
ch. 901A	Sexually predatory offenses

Also, a conviction of a comparable offense listed in 49 C.F.R. §383.51(b) (table 1) or 49 C.F.R. §383.51(e) (table 4). Or a conviction under prior law of an offense comparable to an offense enumerated in this subsection.

## II. EXPUNGEMENT cont.

### B. Dismissal and Acquittals Expungements (Iowa Code § 901C.2)

#### WHAT ARE THE REQUIREMENTS?

- 180 days after case was dismissed (there may be an exception if you are a victim of identity theft or mistaken identity).
- Have to pay court debt in case.
- Acquittal cannot be because of insanity.
- Dismissal cannot be because of incompetence.
- Dismissal / Acquittal must be of all charges.
- Only “public offenses” (Iowa Code § 692.1).
- Covers “not filed” and “withdrawn” matters.

There is no limit on how many of these expungements you can receive.

#### IS IT MANUAL OR AUTOMATIC?

It is manual.

#### HOW CAN I PETITION?

Via an application by the defendant (or a prosecutor) or through the court’s own motion. There needs to be time for the parties to object if the elements are not met.

#### WHAT IS THE EFFECT OF THE EXPUNGEMENT?

It can be seen by court, plus anyone on the “deferred judgment docket.”

The deferred judgment docket is “available only to justices of the supreme court, judges of the court of appeals, district judges, district associate judges, judicial magistrates, clerks of the district court, judicial district departments of correctional services, county attorneys, the department of public safety, and the department of corrections requesting information pursuant to this section, or the designee of a justice, judge, magistrate, clerk, judicial district department of correctional services, or county attorneys, or departments.

## II. EXPUNGEMENT cont.

### C. Sealing Juvenile Records (Iowa Code § 232.150)

#### WHAT ARE THE REQUIREMENTS?

- Not youthful offender status (tried as adult, not as juvenile).
- Need to be 18 or has to be 2 years from disposition (whichever is later).
- No subsequent or pending conviction (FECR, AGCR, SRCR).
- If the conviction was a FECR or an AGCR, it needs to be in the best interest of the juvenile and public.
- Did not get a OWI (Iowa Code § 321J.2).
- If restitution hasn't been fully paid, the case records can be sealed, but "the name of the court, the title of the action, and the court's file number shall remain unsealed" and there will be a lien until restitution is fully paid.

#### WHAT IF IT WAS AN ADULT CASE TRANSFERRED TO JUVENILE COURT? (Iowa Code § 232.8(b))

It is automatic.

#### WHAT IS THE EFFECT?

It cannot be seen by anyone, save a limited amount of judicial branch staff: "sealed records shall no longer be deemed to exist as a matter of law."

#### IS IT MANUAL OR AUTOMATIC?

Before 2015, it was manual. After 2015, there are automatic hearings.

#### HOW CAN I PETITION?

Now that it is automatic, it is done by the court. The court schedules a sealing of records hearing 2 years after the date of the last action on the case or on the date the juvenile turns 18 (whichever is later).

A person who was "subject of a complaint or petition alleging delinquency that did not result in an adjudication" can file an application for a hearing.

## II. EXPUNGEMENT cont.

### D. Deferred Judgments (Iowa Code §§ 907.3, 907.9)

#### WHAT ARE THE REQUIREMENTS?

- You have to successfully complete probation.
- You have to notify court of completion if you have unsupervised probation.
- You have to pay debt.
- If there are convictions on same case, it does not apply to those.
- You cannot have been convicted of a felony anywhere in the U.S.
- You cannot have more than 2 in your lifetime.

#### HOW THEY WORK?

Upon successfully completing your sentence, the “conviction” is considered wiped from your record. It is not considered to be a conviction. And there is a civil penalty.

#### IS IT AUTOMATIC OR MANUAL?

It is mostly automatic.

#### WHAT IS THE EFFECT OF DEFERRED JUDGMENT?

It can be seen by anyone on the deferred judgment docket (Iowa Code § 907.4).

Note that confidentiality can be waived on DPS / DCI form (See Iowa Code 692.2).

#### INELIGIBLE OFFENSES

Iowa Code	Type of Crime
ch. 709	Sexual abuse committed by a person who is a mandatory reporter of child abuse under § 232.69 in which the victim is a person who is under the age of eighteen
§ 124.401(1)(a), (b) § 321J.2(1)	Manufacture, deliver, or possess with intent to deliver or manufacture methamphetamine OWI, if any of the following apply: If the alcohol concentration exceeds .15 If the defendant had another OWI If the defendant has previously received a deferred judgment or sentence for an OWI If the defendant refused to consent to testing requested in accordance with § 321J.6. If the OWI results in bodily injury to a person other than the defendant.
§ 321.279(3)(a)(2)	Eluding while intoxicated
§ 462A.14	Operation of a motorboat while intoxicated
§ 664A.7	Violation of an NCO
ch. 692A	Failure to register on the sex offender registry
§ 707.6A(1), (4)	Homicide or serious injury by vehicle
§ 708.2A	If defendant already had a deferred judgment or sentence for domestic abuse assault

And any forcible felonies.

#### DEFERRED PROSECUTION

##### HOW DOES IT WORK?

This does not require a guilty plea. Upon completion of a sentence the case can be dismissed and subject to expungement options.

##### WHAT ARE THE REQUIREMENTS?

This happens before entering into a plea.



## II. EXPUNGEMENT cont.

### E. Human Trafficking Victims / Prostitution (Iowa Code § 725.1)

#### WHAT ARE THE REMEDIES AVAILABLE?

There is the possibility of an expungement if the juvenile is sex trafficking survivor.

#### WHAT ARE THE REQUIREMENTS?

- Under 18 when offense (prostitution) was committed.
- Not convicted of any other offense (other than traffic / alcohol related) two years following disposition.

## II. EXPUNGEMENT cont.

### F. Public Intoxication / PAULA (Iowa Code §§ 123.46, 123.47)

#### WHAT ARE THE REQUIREMENTS?

- Not convicted of any other offense (other than traffic / alcohol related) two years following disposition.
- Your conviction has to be alcohol related.

#### HOW DOES IT WORK?

You need to petition the court two years after the conviction.

### III. CLEMENCY (IOWA CODE CH. 914)

#### A. Commutation

##### HOW DO I GET A COMMUTATION OF MY SENTENCE?

Fill out an [application](#) and petition the governor.<sup>5</sup>

##### WHAT IS THE EFFECT OF A COMMUTATION?

It reduces the length of a sentence. It can reduce a life sentence to a term of years with the possibility of parole, and it can reduce a mandatory minimum to a lesser amount of years.<sup>6</sup>

##### WHAT DOES THE PROCESS LOOK LIKE?

- You can only apply every 10 years.
- You apply to Iowa Board of Parole (Iowa Board of Parole, 510 East 12th Street, Suite 3, Des Moines, Iowa 50319).
- There will be investigation and review.
- It is submitted to Governor for final decision.

##### WHAT DOES THE APPLICATION LOOK LIKE?

- Your contact information.
- The offense information.
- Other criminal history.
- Treatment, employment, and education while incarcerated.
- Volunteer information, honors, and awards while incarcerated.
- The overall reason you are requesting commutation.
- Affirmation and release of information.

### III. CLEMENCY (IOWA CODE CH. 914) cont.

#### B. Pardon

##### HOW DO I GET A PARDON?

Fill out an [application](#) and petition the governor.<sup>7</sup>

##### WHAT IS THE EFFECT?

It restores all rights lost with a conviction (i.e., right to vote, right to possess a firearm, right to hold public office).<sup>8</sup>

It does not expunge the record, but you cannot receive any more punishment from that conviction.

##### WHAT ARE THE REQUIREMENTS?

- Any conviction in Iowa (except treason and cases of impeachment).
- You usually need to wait 10 years after completing sentence (this is to show that you are responsible, productive, and leading a law-abiding life).

You cannot pardon deferred judgments, because it is not a conviction.

##### WHAT IS THE PROCESS?

- Submit application to Iowa Board of Parole.
- It will be reviewed by administrative staff.
- It may be forwarded on to the Iowa Division of Criminal Investigations.
- The Iowa Board of Parole will review.
- The application is then sent to the Governor (submitting a recommendation).
- The Governor makes the final review.
- It may take around 2 years.

### III. CLEMENCY (IOWA CODE CH. 914) cont.

#### C. Restore Firearm Rights

##### HOW DO I RESTORE MY FIREARM RIGHTS?

Fill out an [application](#) and petition the governor.<sup>9</sup>

##### WHAT ARE THE REQUIREMENTS?

- Most non-serious conviction in Iowa are allowed.
- Usually need to wait 5 years after completing sentence (this is to show that you are responsible, productive, and leading a law-abiding life).<sup>10</sup>

(note that once someone completes their deferred judgment sentence, if firearm rights were taken away, they will be given back).

##### INELIGIBLE CONVICTIONS

Iowa Code	Type of Crime
ch. 124	Controlled substance felony violation involving a firearm
ch. 724	Weapons felony charge

And any forcible felony, including: child endangerment; most felony assaults; murder; most felony sexual abuse offenses; kidnapping; robbery; human trafficking; first-degree arson; or first-degree burglary.

## CHAPTER 1 ENDNOTES

- <sup>1</sup> Judge Michael R. Mullins & Drake University Law School, *IOWA CRIMINAL STATUTES SUMMARY CHART—2018: For offenses occurring on 7/1/2018 through 6/30/2019*. [https://www.iowacourts.gov/static/media/cms/Chart\\_2\\_DAB46F8F36333.pdf](https://www.iowacourts.gov/static/media/cms/Chart_2_DAB46F8F36333.pdf).
- <sup>2</sup> Iowa RAP Sheet. <https://dps.iowa.gov/divisions/criminal-investigation/criminal-history/record-check-forms>.
- <sup>3</sup> Root & Rebound, *Roadmap to Reentry, Who Is Legally Allowed to See My RAP Sheet?* <https://roadmap.rootandrebound.org/understanding-cleaning-up-your-criminal-record/who-has-access-to-your-criminal-record-what-they-c/who-is-legally-allowed-to-see-my-rap-sheet/>.
- <sup>4</sup> Root & Rebound, *Roadmap to Reentry, How Do I Get My Federal FBI RAP Sheet?* <https://roadmap.rootandrebound.org/understanding-cleaning-up-your-criminal-record/getting-copies-of-your-criminal-records/how-do-i-get-my-federal-fbi-rap-sheet/>.
- <sup>5</sup> Commutation Application. <https://governor.iowa.gov/sites/default/files/documents/Commutation%20Application%20.pdf> or <https://governor.iowa.gov/sites/default/files/documents/Application%20for%20Commutation.pdf>.
- <sup>6</sup> Governor's Website Information About Clemency. <https://governor.iowa.gov/pardons-firearm-rights-and-commutations>.
- <sup>7</sup> Pardon Application. <https://governor.iowa.gov/sites/default/files/documents/FirearmPardonApplication0517.pdf> or [https://governor.iowa.gov/sites/default/files/documents/Application%20for%20Pardon%20or%20Firearm%20Rights\\_0.pdf](https://governor.iowa.gov/sites/default/files/documents/Application%20for%20Pardon%20or%20Firearm%20Rights_0.pdf).
- <sup>8</sup> Governor's Website Information About Clemency. <https://governor.iowa.gov/pardons-firearm-rights-and-commutations>.
- <sup>9</sup> Firearm Right Restoration Application. <https://governor.iowa.gov/sites/default/files/documents/FirearmPardonApplication0517.pdf> or [https://governor.iowa.gov/sites/default/files/documents/Application%20for%20Pardon%20or%20Firearm%20Rights\\_0.pdf](https://governor.iowa.gov/sites/default/files/documents/Application%20for%20Pardon%20or%20Firearm%20Rights_0.pdf).
- <sup>10</sup> Governor's Website Information About Clemency. <https://governor.iowa.gov/pardons-firearm-rights-and-commutations>.

# CHAPTER 2:

## Voting in Iowa\*

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### QUESTIONS TO CONSIDER

- Have you been convicted of a felony in Iowa?
- Have you paid all your fines and fees?
- Are you registered to vote?

## OVERVIEW OF CHAPTER 2

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  - A. Executive Order . . . p. 14
  - B. Not qualifying Felony . . . p. 14
- II. HOW CAN I VOTE? . . . p. 15
  - A. How to Register . . . p. 15
  - B. At the Polls . . . p. 15
  - C. Absentee Ballots . . . p. 15

\* if you are not currently serving time for a felony conviction and otherwise can vote, you can request an absentee ballot in jail or prison in Iowa.

## I. CAN I VOTE?

### A. Kim Reynold's Executive Order

This [Executive Order](#) re-enfranchises people with felonies in Iowa.<sup>1</sup>

#### WHAT ARE THE REQUIREMENTS?

- Complete sentence: You must be successfully discharged from your sentence.
- Include/excluded felonies: Homicide and Related Crimes (Iowa Code § 907.4 707).
- Fines/fees requirement: You do not need to be paid in full or even on a payment plan to vote. You still have the obligation, but your right to vote is not tied to the payment.<sup>2</sup>

#### WHAT IS THE PROCESS TO REGISTER TO VOTE?

Just register to vote! See below.

#### WHAT IF I HAVE A FELONY IN ANOTHER STATE?

The Executive Order applies to all felonies in all states in how it pertains to your ability to vote in Iowa.

#### WHAT IF I HAVE A PENDING CHARGE?

As long as it is not a felony conviction, you can still vote.

#### HOW DO I KNOW IF I AM ELIGIBLE?

[Here is a survey](#) you can take that will help you figure out if you are eligible to vote or not.<sup>3</sup>

## I. CAN I VOTE? cont.

### B. If Not Qualifying Felonies

You will need to petition the governor.

#### WHAT ARE THE REQUIREMENTS TO PETITION THE GOVERNOR?

- If you are no longer on parole or probation.
- You have to have all court costs, restitution, and fines must be paid or that you're current on a payment plan.
- Fill out and submit an [application](#).<sup>4</sup>

## II. HOW CAN I VOTE?

### A. Register to Vote

#### WHAT ARE THE REQUIREMENTS TO VOTE IN IOWA?

- You must be a U.S. Citizen.
- You must be an Iowan resident.
- You need to be 18 by the time of the election.

#### WHAT ARE THE VOTER ID REQUIREMENTS?

- You need to have a voter ID in order to vote.
- A Driver's License is the most common form of a voter ID, but you can also get a specific voter ID card.
- If you need an Iowa Voter ID Card, you must contact your county auditor's office.

#### DOT

One of the most common ways to register to vote is at the DOT. When you renew or obtain a driver's license you can also register to vote. You can also register to vote [online](#).<sup>5</sup> Or submit this [form](#).<sup>6</sup>

#### AT THE POLLS

In Iowa, you can register to vote at the polls! If you are otherwise eligible to vote, just show up at your precinct and register to vote the day of the election.

## II. HOW CAN I VOTE? cont.

### B. At the Polls

The most common way to vote is at the polls themselves. You will have to bring an ID, so they can verify who you are.

Make sure you're going to your [precinct or polling place](#).<sup>7</sup>

## II. HOW CAN I VOTE? cont.

### C. Absentee Ballots

Another option is to request an absentee ballot.<sup>8</sup> You have to fill out an [application](#) and send it in.<sup>9</sup> They will mail you your ballot and you can either mail it back in or drop it off to your county auditor. You can also drop it off at your [polling place](#).<sup>10</sup>

Learn more about upcoming elections [here](#).<sup>11</sup>

## CHAPTER 2 ENDNOTES

<sup>1</sup> Governor Reynold Executive Order Number 7. [https://governor.iowa.gov/sites/default/files/documents/EO7%20-%20Voting%20Restoration.pdf?utm\\_medium=email&utm\\_source=govdelivery](https://governor.iowa.gov/sites/default/files/documents/EO7%20-%20Voting%20Restoration.pdf?utm_medium=email&utm_source=govdelivery).

<sup>2</sup> <https://restoreyourvote.iowa.gov/>. See also <https://governor.iowa.gov/services/voting-rights-restoration>.

<sup>3</sup> Survey to See if You Are Eligible to Vote. <https://restoreyourvote.iowa.gov/#voting-status>.

<sup>4</sup> Application to Restore Voting Rights. <https://governor.iowa.gov/sites/default/files/documents/Application%20for%20Restoration%20of%20Voting%20Rights.pdf>.

<sup>5</sup> Register to Vote Online. <https://mymvd.iowadot.gov/Account/Login?ReturnUrl=%2fVoterRegistration>.

<sup>6</sup> Register to Vote by Submitting a Paper Form. <https://sos.iowa.gov/elections/pdf/voteapp.pdf>.

<sup>7</sup> Find Your Polling Place. <https://sos.iowa.gov/elections/voterreg/pollingplace/search.aspx>.

<sup>8</sup> Request an Absentee Ballot. <https://sos.iowa.gov/elections/electioninfo/absenteeinfo.html>.

<sup>9</sup> Absentee Ballot Request Form. <https://sos.iowa.gov/elections/pdf/absenteeballotapp.pdf>.

<sup>10</sup> Find Your Polling Place. <https://sos.iowa.gov/elections/voterreg/pollingplace/search.aspx>.

<sup>11</sup> 411 Voting Information. <https://www.vote411.org/iowa>.



# CHAPTER 3:

## Employment in Iowa

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### QUESTIONS TO CONSIDER

- Do you know what comes up on your background check?
- What kind of jobs are you looking for?
- What are your professional goals?
- Do you have specialized training, experience, or education?
- Do you have occupational licensing?
  - Do you know if the job you want requires occupational license?
  - Do you know what type of occupational license?
  - Do you know which agency oversees the license?
- Did you have any employment in prison / jail?
- Did you complete the apprenticeship program in prison?

## OVERVIEW OF CHAPTER 3

- I. WHAT DO I NEED TO KNOW ABOUT HIRING? . . . p. 18
- II. HOW DO I PREPARE AN APPLICATION? . . . p. 19
- III. ALTERNATIVE JOB OPPORTUNITIES . . . p. 19

[Employment Resources in Iowa](#)

## I. WHAT DO I NEED TO KNOW ABOUT HIRING?

### AT WILL POLICIES

Iowa is an at will state, that means you can be fired for any reason and your employer does not need to tell you why. However, this does not mean that they can discriminate against you.

### DISCRIMINATION

**EEOC GUIDELINES:** Federal Equal Employment Opportunity laws “do prohibit employers from discriminating when they use criminal history information.”<sup>1</sup>

Information about arrests and convictions cannot be used in a discriminatory way. In guidance the EEOC released in 2012 it mentions two ways discrimination can occur: through disparate treatment discrimination or disparate impact discrimination.<sup>2</sup>

**TITLE VII OF THE CIVIL RIGHTS ACT**<sup>3</sup>: This prevents discrimination based on race, color, religion, sex and national origin in employment. Having a criminal record is not a protected class, but if you are excluded from work based on a criminal conviction, and you notice that it is disparately applied to employees, you might have a claim.

**ADA**<sup>4</sup>: Employers cannot discriminate based on disabilities.

### FEDERAL BAN-THE-BOX LAW

<sup>5</sup>

**Protections:** Prohibits federal employers from asking about an applicant’s criminal record until after a conditional offer of employment

**Remedies / Penalties:** There are penalties for any violation of this legislation, which differ depending on what category the employer falls into, e.g., adverse action warnings and civil penalties.

### JOBS WITH RESTRICTIONS

Some jobs have some restrictions in regard to criminal convictions. You may want to pay attention to see if there are any restrictions. For example, law enforcement has certain requirements for their employees, and lawyers have to meet a high standard of character and fitness to be licensed as an attorney.

## II. HOW DO I PREPARE AN APPLICATION?

### JOB SEARCH

Websites like [indeed.com](https://www.indeed.com) or [ziprecruiter.com](https://www.ziprecruiter.com) are great places to start when you are looking for a job.

[LinkedIn](https://www.linkedin.com) is also a good resource for networking and finding opportunities.

You can always check the classifieds portion of the local newspapers.

### RESUME

Resumes are an important tool in the application process. Ideas of things to include are your educational background, volunteer work, relevant work experiences, specific skills and trainings you have, and other relevant things about you. Ways to improve or enhance your resume would be to consider exploring volunteer opportunities, obtaining further education or training, participation in reentry programs, and participation in workforce preparation programs. Always proofread!

### INTERVIEW

Practice! Come up with answers for the typical job interview questions (i.e., what are your weaknesses and strengths, what can you bring to this position, etc.).

Come prepared with questions. Be polite and confident. Answer each question thoroughly.

### CLEANING YOUR RECORD

You might want to consider cleaning your record, depending on what type of employment you are looking for. Consider if you have been turned away from employment for a certain conviction you have. (You also might want to clean up your social media accounts, since potential employers can and do look you up on social media).

[Another resource.](#)<sup>6</sup>

## III. ALTERNATIVE JOB OPPORTUNITIES

Alternatively, you can consider starting your own business.

Do your research! Sometimes the local library can be a good resource.

You could work at a temp (or staffing) agency. They can help you find a short-term or part-time job rather quickly.

Or you could be an independent contractor. You will have more power over what work you choose to do.

[Another resource.](#)<sup>7</sup>

## CHAPTER 3 ENDNOTES

<sup>1</sup>EEOC, *Pre-Employment Inquiries and Arrest & Conviction*, EEOC.gov, <https://www.eeoc.gov/pre-employment-inquiries-and-arrest-conviction> (last visited Jan. 12, 2021).

<sup>2</sup>EEOC, *What You Should Know: The EEOC and Arrest and Conviction Records*, EEOC.gov, <https://www.eeoc.gov/laws/guidance/what-you-should-know-eeoc-and-arrest-and-conviction-records> (last visited Jan. 12, 2021); see 42 U.S.C. § 2000e et seq. (2018); 29 C.F.R. §§ 1601.1 et seq., 1606.1 et seq., 1607.1 et seq. (2012).

<sup>3</sup>Title VII of the Civil Rights Act of 1964 (Pub. L. 88-352) (Title VII), as amended, as it appears in 42 U.S.C. § 2000e et seq. (2018).

<sup>4</sup>42 U.S.C. ch. 126 § 12101 et seq. (2018).

<sup>5</sup>The Fair Chance to Compete for Jobs Act of 2019, S. 387/H.R. 1076, 116th Cong. (2019).

<sup>6</sup>Root & Rebound, *Roadmap to Reentry, Looking for Work*. <https://roadmap.rootandrebound.org/employment/introduction-looking-for-work/>.

<sup>7</sup>Root & Rebound, *Roadmap to Reentry, Alternatives to Traditional Employment*. <https://roadmap.rootandrebound.org/employment/alternatives-to-traditional-employment/>

# CHAPTER 4:

## Education in Iowa

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### QUESTIONS TO CONSIDER

- What are your educational goals?
  - What are your goals?
  - Do you have a specific career in mind?
  - Are there certain degrees / certifications you need for that particular career?
- Do you want to attend more school?
  - Have you considered obtaining your GED or HiSET?
  - Have you considered attending DMACC or another community college?
  - Vocational training?
  - College?
  - Grad school?
- What level of education do you have?
- Have you applied for federal financial aid through FAFSA?

[Education Resources in Iowa](#)

# CHAPTER 5:

## Forms of Identification in Iowa

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### QUESTIONS TO CONSIDER

- What types of identification do you have?
- Are you having difficulties obtaining any type of identification?
- Have you had a driver's license?
- Was your driver's license revoked / suspended?
- What county did you get the tickets in?
- Do you know how much you owe?

## OVERVIEW OF CHAPTER 5

- I. BIRTH CERTIFICATE . . . p. 23
- II. SOCIAL SECURITY . . . p. 25
- III. DRIVER'S LICENSE . . . p. 26
  - A. Licenses . . . p. 26
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  - C. Plates . . . p. 28
- IV. PASSPORT . . . p. 29
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## I. BIRTH CERTIFICATE

### WHY DO I NEED ONE?

There are a couple reasons why having a birth certificate is helpful:

1. It provides your name, birthdate, and birthplace.
2. It can prove if you are a citizenship of the United States, or not.
3. It can also be helpful in obtaining other forms of identification.

### HOW TO OBTAIN A BIRTH CERTIFICATE IN IOWA

All registered, original files are with the Iowa Department of Public Health, Bureau of Vital Statistics.<sup>1</sup> Only certain people are authorized to obtain a birth certificate, including person's spouse, children, legal parents, grandparents, grandchildren, siblings, or legal representative or guardian. Please note that legal guardians, legal representatives, and siblings need to provide additional proof that they are entitled to obtain this information.

### YOU CAN REQUEST A CERTIFIED COPY IN A COUPLE WAYS<sup>2</sup>

**By Phone:** Call VitalChek toll-free at (866) 809-0290 from 6:00 a.m. CST through 7:00 p.m. CST, Monday through Friday, except holidays. There will be a charge of \$15 for the certified copy and an additional fee starting at \$9 for using the third-party service.

**Online<sup>3</sup>:** There will be a charge of \$15 for the certified copy and an additional fee starting at \$9 for using the third-party service.

**By Mail:** You have to submit an application that is notarized, along with a clear photocopy of your current government-issued photo identification. There will be a charge of \$15 for the certified copy. Checks can be made payable to Iowa Department of Public Health (Iowa Department of Public Health, Bureau of Health Statistics, Lucas State Office Building, 1st Floor, 321 E. 12th Street, Des Moines, Iowa 50319-0075).

[Application.](#)<sup>4</sup>

[Notarization.](#)<sup>5</sup>

**In Person:** In the office between 7:00 a.m. and 4:30 p.m., Monday through Friday, except for state-observed holidays. If you make the request by 2:00 p.m., it will be processed in two hours. The application needs to be completed and signed in front of the staff, and you will need to provide a valid, current government-issued photo identification. (Iowa Department of Public Health, Bureau of Health Statistics, Lucas State Office Building, 1st Floor, 321 E. 12th Street, Des Moines, Iowa 50319-0075).

You might be able to obtain a birth certificate from the County Registrar Office.

### HOW CAN I OBTAIN A BIRTH CERTIFICATE IN ANOTHER STATE?

You will need to reach out to a Vital Records Office in your birth state. You can figure out where the Vital Records Offices are from the [CDC](#).<sup>6</sup>

Once you contact the Vital Records Office, ask them what they need from you to obtain a copy of your birth certificate.

### WHAT IF THERE IS NO RECORD OF MY BIRTH?

There are a couple other places you can check<sup>7</sup>:

- Hospital records.
- Census records.
- Religious documentation confirming your birth (e.g., baptism records).
- A statement from the midwife who helped deliver you.
- School records from an early age.
- Immunization records.

### HOW CAN I OBTAIN A BIRTH CERTIFICATE IN A DIFFERENT COUNTRY?

A first step is contacting the Embassy or Consulate.<sup>8</sup>

### WHAT IF I WAS ADOPTED?

In the United States, when you are adopted, your birth certificate is changed to show your adoptive name. You can request your birth certificate in the state you were adopted in with your adoptive name.



## II. SOCIAL SECURITY

### WHAT IS A SOCIAL SECURITY NUMBER AND A CARD?

The SSN is a governmental assigned number (9-digits) that is unique to you and It is used to identify you. It is best to have your SSN memorized.

### WHAT IS A SOCIAL SECURITY CARD?

A social security card is a card with your name and SSN on it. It is best to have your SS card stored in a safe place

### WHO'S ELIGIBLE?

You automatically get one if you are born in the United States and your birth was reported.

### HOW CAN I OBTAIN A SOCIAL SECURITY CARD?

If you lost your social security card you can request a replacement one through the Social Security Administration.<sup>10</sup> You can go in person to the SSA or you can make a request via mail, but it is best to do it in person, because it is much faster.

[Locate your SSA here.](#)<sup>11</sup>

### WHAT DO I NEED TO OBTAIN A SOCIAL SECURITY CARD?

You need to prove your age, your citizenship in the U.S. (or legal presence), and that you're still alive:

- You can show one primary document:
  - U.S. state-issued driver's license
  - U.S. state-issued ID card
  - U.S. passport  
(these must have your legal name AND biographical name AND physical information)
- Secondary documents (if you don't have a primary) You want to bring as many as you can:
  - Authorized birth certificate
  - Employee ID
  - School ID
  - Library card
  - Prison ID card
  - U.S. military ID
  - Medicaid card (not Medicare)
  - Certified copy of medical record

When you go to the SSA, you fill out an application and meet with an employee who can verify your identity.

If you want to apply by mail, mail in the completed [application](#)<sup>12</sup> with your documents that prove your identity.<sup>13</sup>

**IF YOU NEVER HAD A SS CARD AND NEED AN ORIGINAL CARD:** You must apply in person.<sup>14</sup>

[Locate your SSA here.](#)<sup>11</sup>

### WHAT DO I NEED?

You need to prove your age, your citizenship in the U.S. (or legal presence), and your identity.

When you go to the SSA, you fill out an application (SS-5) and meet with an employee who can verify your identity.

### III. DRIVER'S LICENSE

#### A. License

##### WHAT TYPES OF DRIVER'S LICENSES ARE THERE IN IOWA?

There are restrictions based on age / citizenship:

##### NONCOMMERCIAL DRIVER'S LICENSES

###### Learner's Permit (Class C)<sup>15</sup>

- You have to be at least 14 years old.
- It lasts 4 years.
- You have to pass a written and vision test .

###### Minor School License (Class C)<sup>15</sup>

- You have to be at least 14 ½ years old.
- It lasts 2 years.
- You have to complete a driver's education course approved by Iowa.
- You have to have a learner's permit for at least 6 months prior with a clean driving record.
- You have to live one mile or more from your school.

###### Intermediate License (Class C)<sup>15</sup>

- You have to be 16 years old.
- It lasts 2 years.
- You have to complete a driver's education course, approved by Iowa.
- You have to have your learner's permit for at least a year and a clean driving record for at least 6 months prior to obtaining an intermediate license.
- Your parent or guardian has to consent in writing.

###### Full License (Class C)<sup>15</sup>

- You have to be at least 17 years old.
- You have to meet the requirements of the intermediate license.
- You have to have an intermediate license for 12 months prior to obtaining a full license.
- You have to have a clean driving record for 12 months prior to obtaining a full license.
- You have to have 10 hours of supervised driving with your intermediate license (two of those hours need to be between sunset and sunrise).
- If you are 18 years old, you don't have to meet the requirements of the intermediate license.

###### Other Noncommercial Driver's License<sup>16</sup>

- Class D – Chauffeur
- Class D – Chauffeur Instruction Permit
- Motorcycle / Moped Driver's License
- Motorcycle Endorsement
- Class M – Motorcycle License Only
- Motorcycle Instruction Permit
- Moped License Only

##### IDENTIFICATION CARD ONLY

- No age requirement.
- Duration is 8 years.
- You will have to prove your identity: [Ways to prove your identity](#).<sup>17</sup>

## HOW DO I RENEW MY DRIVER'S LICENSE?

- If you have a driver's license, make sure it is not expired.
  - It will expire on the expiration date listed on your card, the license will still be valid for an additional 60 days after the expiration date.
- If it is over the 60 days you can be ticketed for driving on an expired license.
- You may renew your driver's license 180 days before the expiration date.
  - You will have to pass the vision screening.
- If your license has been expired for a year or more, you will have to take the vision screening and a driving test.<sup>18</sup>

## WHAT IS A DRIVING TEST?

If you are 16-17 years old, you will have to take a driving test if<sup>19</sup>:

- Your driving instruction requires it.
- A court order requires it.
- You need to take one to remove a restriction on your license.
- You have a medical condition that may impact your ability to safely operate a vehicle.

If you are 18 or older, you will have to take a driving test if<sup>19</sup>:

- You have not been licensed before in the U.S.
- Your license expired from another state.
- Your license in Iowa has been expired for a year or more.
- You have a medical condition that may impact your ability to safely operate a vehicle.
- A court order requires it.
- You need to take one to remove a restriction on your license.
- Your vehicle has to pass an inspection as well. It must meet [certain requirements](#).<sup>19</sup>

## FINES AND FEES

See court order debt section [below](#).

## SUSPENDED/REVOKED

See [below](#) in the chapters on Court Order Debt.

## III. DRIVER'S LICENSE cont.

### B. Registration

#### WHEN DO I HAVE TO REGISTER MY CAR?

You must register your vehicle within 30 days from the day you establish residency in the county.<sup>20</sup> Even if your license plates are still valid in another state you still need to get your Iowa registration.

#### HOW DO I REGISTER?

In order to register you must present documents to your county treasurer: (1) Your [certificate of title](#) (ownership document)<sup>21</sup> and (2) Completed application (it must be signed by all owners and you must indicate if there is a lien on it).<sup>22</sup>

You can locate your [County Treasurer Office here](#).<sup>22</sup>

Make sure you get your registration tags are updated every year.<sup>23</sup>

### III. DRIVER'S LICENSE cont.

#### C. Plates

##### DO I NEED A LICENSE PLATE?

You need a License Plate in order to drive in Iowa.

If you want a specialty or personalize plate, they cost \$25 plus a \$5 annual registration fee.<sup>24</sup> You can order [online here](#).<sup>25</sup> Or you can order through mail (Send the form to your County Treasurer's Office or to Vehicle & Motor Carrier Service, Iowa Department of Transportation, P.O. Box 9278, Des Moines, Iowa 50306-9278).

It usually takes 3-6 weeks, and upon receipt of the plates, you have 90 days to assign them to a vehicle. You must exchange your old plates for the new ones.

##### PERSONS WITH DISABILITIES<sup>26</sup>

###### License plates<sup>27</sup>

- These are for individuals with a permanent disability.
- They can also be issued to a parent or guardian of a child who has a disability if the child lives with the parent or guardian.
- These need to be validated every year with self-certification.

###### Removable window placards

- This is for individual with a temporary disability (6 months).
- Or for individuals with a permanent disability (5-year basis).
- These expire at a 6-month or 5-year time period.

###### Stickers

- This is an option for an individual with a disability who does not want a specific license plate
- These are valid as long as the registration for the motor vehicle is correct.

##### AM I ELIGIBLE?

- "The person cannot walk 200 feet without stopping to rest.
- The person cannot walk without the use of, or assistance from, a brace, crutch, another person, prosthetic device, wheelchair or other assisting device.
- The person is restricted by lung disease to such an extent that the person's forced expiratory volume for one second, when measured by spirometry, is less than one liter, or the arterial-oxygen tension is less than 60 mm/hg on room air at rest.
- The person uses portable oxygen.
- The person has a cardiac condition to the extent that the person's functional limitations are classified in severity as Class III or Class IV according to standards set by the American Heart Association.
- The person is severely limited in the person's ability to walk due to an arthritic, neurological, or orthopedic condition."<sup>26</sup>

##### HOW DO I APPLY?

Complete this [application](#).<sup>28</sup>

This can also be found at county treasurer offices or any Iowa DOT locations.

You also need to provide a medical statement from a medical profession on their letterhead that the applicant is a person with a disability that is either permanent or temporary.

This information then needs to be returned to an [Iowa DOT location](#) (full-service driver's license issuance).<sup>29</sup>

## IV. PASSPORT

### WHY DO I WANT A PASSPORT?

Passports are a good form of a government issued ID and can be used for many purposes (i.e., they can be a form of ID that you can show an employer when filling out W-2s for a job). You can also legally travel outside of the United States to travel for fun or work, or to visit family or friends.

### HOW LONG DOES IT LAST?

- If you are 15 years old or younger, it will be valid for 5 years.
- If you're 16 or older, it will be valid for 10 years.

It is always best to renew your passport 9 months before it expires.

### AM I ELIGIBLE?

You need to be a U.S. Citizen or a U.S. National to obtain a U.S. passport.<sup>30</sup> There are a couple other qualifications:

- You cannot be under a sentence for a federal or state drug felony that you committed while using a passport or while crossing international borders (i.e., drug trafficking) (22 U.S.C. § 2714; see 22 C.F.R. § 51.61; see also 22 U.S.C. § 2714 for some misdemeanor offenses).
- You cannot have a conviction for sex trafficking (22 U.S.C. § 212a).
- You cannot have a court order against you that doesn't allow you to leave the country (22 C.F.R. § 51.70(a)(2)).
- You cannot have warrants out for your arrest (22 C.F.R. § 51.60).
- You cannot owe more than \$2,500 in child support (42 U.S.C. § 652(k)).

If you are currently under supervision, you need to have written permission from your supervision officer, even if you are allowed to leave the country (i.e., no restrictions from your sentence).

### HOW DO I APPLY?

- Obtain and complete the application form ([DS-11](#)).<sup>35</sup>
  - \*you must sign in front of the passport agent.
- Get 2 passport photos.
- Go to a Passport Office of Passport Acceptance Facility with your documents.
  - you'll have to pay \$110 for the passport and \$25 for a processing fee.
  - you can use cash, check, credit card, or money order.

### HOW DO I OBTAIN A PASSPORT?<sup>31</sup>

If you are applying by mail, all this need to be true:<sup>32</sup>

- You already have a U.S. passport.
- Your passport is not damaged.
- Your passport can be mailed with the application.
- You were 16 or older when you got your passport.
- Your passport was from less than 15 years ago (issued date).
- Your passport has your current legal name.

If your legal name has changed you need to include:

- Your U.S. passport.
- An official document of your legal name change (i.e., certified copy of marriage certificate, court order).

Note: you need to send you ORIGINAL documents. These will be mailed back to you.

You might need to be off parole, probation and/or have permission from your supervision officer.

## WHAT ARE THE STEPS?

- Complete and sign the application ([DS-82](#)).<sup>33</sup>
- Have 2 passport photos taken and printed.
- Pay \$110 via check or money order (NOT cash).
  - Make it payable to U.S. Department of State.
  - Include your full name and birthdate on the memo line.
- Your previous passport.
- Mail it to National Passport Processing Center, P.O. Box 90155, Philadelphia, PA 19190-0155.

## APPLYING IN PERSON<sup>34</sup>

You need to apply in person if one of the following apply:

- You have never obtained a passport.
- Your passport has been lost, damaged, or stolen.
- Your passport was issued when you were 15 or younger.
- Your passport was issued more than 15 years ago.
- Your name has legally changed and you don't have any official documents to prove the name change.

How to find a [passport acceptance facility](#).<sup>34</sup>

## WHAT DO YOU NEED?

- Your SSN
- Proof of citizenship or naturalization:
  - An authorized birth certificate
  - A prior U.S. passport (undamaged)
  - A Consular Report of Birth Abroad
  - A Certificate of Naturalization or Citizenship
  - If you don't have one of these:
    - Delayed birth certificate (one filed over a year after your birth)
    - A combination of early public records that indicate your name, birthplace, and birthdate
  - \*you need to submit the ORIGINAL. They will be mailed back.
- Photo ID:
  - Valid driver's license from where you live
  - U.S. passport (undamaged and less than 15 years old)
  - Certificate of Naturalization
  - Valid city, state, or federal government ID
  - Valid military ID
  - If you don't have one of these a combination of:
    - Expired DL
    - DL from a state where you do not live any longer
    - Expired state ID card
    - Student ID card
    - Employee ID card
  - \*these do not need to be the original copies. Bring the originals with you and a copy of the IDs to submit.
- Proof that you are not on probation or parole (if you have certain drug trafficking or sex trafficking convictions) or you can use a letter from your supervision officer allowing you to apply for a passport.

## V. LIBRARY CARD

### WHY DO I WANT A LIBRARY CARD?

They are free and they allow you to utilize many of the resources in a local library, such as borrowing books, using the internet and computers, reserving a study room, etc.

This can give you great resources for finding jobs, applying for positions, studying, sending emails, and other research needs.

If you go to a library, you will have access to librarians who are great help for research questions. There are also often programs and community events you can participate in at the local library.

### HOW CAN I OBTAIN A LIBRARY CARD?

- The process might vary a bit from library to library, but find a local public library, and bring a photo identification and proof of your address.
- They likely will have you fill out a form and walk you through the various programs and services the library has to offer you.
- Do not be afraid to ask a librarian for help—that is what they are there for.
- But do watch out for late fines if you do not turn in a book on time.

## CHAPTER 5 ENDNOTES

- <sup>1</sup> Iowa Department of Public Health, Bureau of Vital Statistics. <https://idph.iowa.gov/health-statistics/vital-records>.
- <sup>2</sup> Requesting a Certified Copy of Your Birth Certificate in Iowa. <https://idph.iowa.gov/health-statistics/request-record>.
- <sup>3</sup> Requesting a Certified Copy of Your Birth Certificate Online. [https://www.vitalchek.com/vital-records/iowa/iowa-department-of-health?click\\_id=602356883953090562&ppc=0](https://www.vitalchek.com/vital-records/iowa/iowa-department-of-health?click_id=602356883953090562&ppc=0).
- <sup>4</sup> Application to Request Certified Copy of Your Birth Certificate by Mail. [https://idph.iowa.gov/Portals/1/userfiles/68/Forms/app\\_certified\\_copies\\_generic-20200101.pdf](https://idph.iowa.gov/Portals/1/userfiles/68/Forms/app_certified_copies_generic-20200101.pdf).
- <sup>5</sup> Notarization for Requesting a Certified Copy of Your Birth Certificate by Mail. [https://idph.iowa.gov/Portals/1/userfiles/68/Portals/identity\\_docs\\_entitlement-notarization-20200811.pdf](https://idph.iowa.gov/Portals/1/userfiles/68/Portals/identity_docs_entitlement-notarization-20200811.pdf).
- <sup>6</sup> Locating a Vital Records Office. [https://www.cdc.gov/nchs/w2w/index.htm?CDC\\_AA\\_refVal=https%3A%2F%2Fwww.cdc.gov%2Fnchs%2Fw2w.htm](https://www.cdc.gov/nchs/w2w/index.htm?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fnchs%2Fw2w.htm).
- <sup>7</sup> Root & Rebound, *Roadmap to Reentry, What If I Was Born in the U.S.A. But There Is No Record of My Birth?* <https://roadmap.rootandrebound.org/the-building-blocks-of-reentry-getting-id-other-ke/birth-certificate/if-you-were-born-in-the-u-s-different-situations/3-if-you-were-born-in-the-u-s-but-no-record-of-you/what-if-i-was-born-in-the-u-s-a-but-there-is-no-re/>.
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- <sup>10</sup> Root & Rebound, *Roadmap to Reentry, I Want to Get a Replacement Social Security Card.* <https://roadmap.rootandrebound.org/the-building-blocks-of-reentry-getting-id-other-ke/social-security-number-card/post-release-getting-a-social-security-card-after-/getting-a-social-security-card-in-person/i-want-to-get-a-replacement-social-security-card-i/>.
- <sup>11</sup> Locate the Nearest SSA. <https://secure.ssa.gov/ICON/main.jsp>.
- <sup>12</sup> Application for a Social Security Card. <https://www.ssa.gov/forms/ss-5.pdf>.
- <sup>13</sup> Root & Rebound, *Roadmap to Reentry, How Do I Get a Replacement Social Security Card by Mail?* <https://roadmap.rootandrebound.org/the-building-blocks-of-reentry-getting-id-other-ke/social-security-number-card/post-release-getting-a-social-security-card-after-/getting-a-social-security-card-by-mail/how-do-i-get-a-replacement-social-security-card-by/>.
- <sup>14</sup> Root & Rebound, *Roadmap to Reentry, I am Formerly Incarcerated and I've Never Had a Social Security Card.* <https://roadmap.rootandrebound.org/the-building-blocks-of-reentry-getting-id-other-ke/social-security-number-card/post-release-getting-a-social-security-card-after-/getting-a-social-security-card-by-mail/i-am-formerly-incarcerated-and-ive-never-had-a-soc/>.
- <sup>15</sup> Iowa DOT Noncommercial Driver's Licenses Class C, Under 18. <https://iowadot.gov/mvd/driverslicense/under-18>.
- <sup>16</sup> Iowa DOT Noncommercial Driver's Licenses. <https://iowadot.gov/mvd/driverslicense/driverslicense/descriptions#C>.
- <sup>17</sup> Ways to Prove Your Identity. <https://iowadot.gov/mvd/realid/success.aspx>.
- <sup>18</sup> How to Renew Your Driver's License. <https://iowadot.gov/mvd/driverslicense/renew#Expiration>.
- <sup>19</sup> Driving Test. <https://iowadot.gov/mvd/driverslicense/drivetests>.
- <sup>20</sup> Registration of a Vehicle in Iowa. <https://iowadot.gov/mvd/vehicleregistration/registering-a-vehicle>.
- <sup>21</sup> Certificate of Title Information. <https://iowadot.gov/mvd/vehicleregistration/bonded-certificate-of-title>.
- <sup>22</sup> Locate Your County Treasurer Office. <https://www.iowatreasurers.org/maphome.php>.
- <sup>23</sup> Update Your Registration Tags. <https://www.iowatreasurers.org/>.
- <sup>24</sup> Types of Plates. <https://iowadot.gov/mvd/vehicleregistration/vehicleregistration/plates/plates>.
- <sup>25</sup> Order Plates Online. <https://iowadot.gov/mvd/vehicleregistration/vehicleregistration/plates/plates>.
- <sup>26</sup> Iowa DOT, Persons With Disabilities. <https://iowadot.gov/mvd/vehicleregistration/persons-with-disabilities>.
- <sup>27</sup> Persons With Disabilities License Plates. <https://iowadot.gov/mvd/vehicleregistration/vehicleregistration/plates/disabilities>.
- <sup>28</sup> Persons With Disabilities License Plate Application. <https://iowadot.seamlessdocs.com/f/ApplyPersonswithDisabilitiesParkingPermit>.
- <sup>29</sup> Locate Iowa DOT Full-Services Driver's License Issuance Locations. <https://iowadot.gov/mvd/iowa-dot-locations>.
- <sup>30</sup> Passport Eligibility and General Information. <https://travel.state.gov/content/travel/en/passports.html>.
- <sup>31</sup> Root & Rebound, *Roadmap to Reentry, How Do I Apply for a U.S. Passport?* <https://roadmap.rootandrebound.org/the-building-blocks-of-reentry-getting-id-other-ke/u-s-passport/how-do-i-apply-for-a-u-s-passport-in-person-or-by-/>.
- <sup>32</sup> Root & Rebound, *Roadmap to Reentry, How Do I Apply by Mail?* <https://roadmap.rootandrebound.org/the-building-blocks-of-reentry-getting-id-other-ke/u-s-passport/how-do-i-apply-by-mail-for-a-renewal-of-my-u-s-pas/>.
- <sup>33</sup> DS-82 Application. <https://eforms.state.gov/Forms/ds82.pdf>.
- <sup>34</sup> Root & Rebound, *Roadmap to Reentry, How Do I Apply in Person?* <https://roadmap.rootandrebound.org/the-building-blocks-of-reentry-getting-id-other-ke/u-s-passport/how-do-i-apply-in-person-for-a-new-u-s-passport/>.
- <sup>34</sup> Locate Passport Acceptance Facility. <https://iafdb.travel.state.gov/>.
- <sup>35</sup> DS-11 Application. <https://eforms.state.gov/Forms/ds11.pdf>.



# CHAPTER 6:

## Public Benefits in Iowa

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### QUESTIONS TO CONSIDER

- Have you applied for public benefits?
- If so, which ones?
- Are you receiving public benefits?
- If so, which ones?

### [BENEFIT TRACKER<sup>0</sup>](#)

## OVERVIEW OF CHAPTER 6

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## I. UNEMPLOYMENT INSURANCE BENEFITS

### AM I ELIGIBLE?

"To be eligible for UI benefits the claimant must:

- be totally or partially unemployed,
- have worked and earned a minimum amount of wages in work covered by UI in the last 15 to 18 months,
- have lost his or her job through no fault of their own,
- be able and available for work
- [Verify your identity](#)<sup>1</sup> through online verification or provide required documents,
- be actively seeking work (work search may be waived if certain criteria are met),
- be registered for work (unless the work search requirement is waived)."<sup>2</sup>

### WHAT INFORMATION WILL I NEED TO APPLY?

- "social security number,
- name, payroll address and telephone number of your last employer,
- start and end dates of your last job,
- whether or not you will receive vacation pay, severance, etc.,
- alien registration number (if not a U.S. citizen or permanent refugee),
- DD-214 (Member 4) if you served in the U.S. military during the last 18 months,
- Verifying your identity by answering security questions,
- Standard Form 8 (SF-8) if you worked for the federal government in the last 18 months,
- name(s), date(s) of birth, and social security number(s) of any dependents that are claimed as exemptions on your federal income tax return,
  - Spouses may be claimed as a dependent if their gross wages were \$120.00 or less in the week prior to filing your claim.
  - Self-employment does not count as gross wages for dependent purposes."<sup>2</sup>

### HOW DO I APPLY?

[Online](#)<sup>3</sup> or in person at an [IowaWorks Center](#).<sup>4</sup>

## II. FOOD & CASH ASSISTANCE

### A. Food Assistance

#### WHAT IS AN EBT CARD?

This tracks your food stamps and cash assistance.<sup>5</sup> There is an app that allows you to track things closely (Fresh EBT). This will also show you what restaurants and stores take EBT.

You will have an EBT card that works like a debit card, but it loaded with your food stamps and cash assistance. You can use it at any store that accepts EBT. You can also get discounts with your EBT card.<sup>6</sup>

Iowa's EBT customer service number is 1-800-359-5802.

#### DO I HAVE TO REPORT?

Yes, you do need to report.

You need to report twice a year about: If someone moves in or out of your household or if you have financial changes (i.e., income, rent, savings, or child support).

You have 10 days to report: "When your household income goes over the monthly income limit. This could be because someone starts making more money or someone with income moves in. When an adult without a disability or a child (what the government calls an ABAWD) who was working or training 20 hours/week starts working or training less. The receipt of substantial lottery or gambling winnings."<sup>5</sup>

Also, you should report if you are moving.

#### DOES IOWA HAVE FOOD STAMPS?

Yes, the Supplemental Nutrition Assistance Program (SNAP).

#### HOW CAN I APPLY?

You can apply [online](#).<sup>7</sup>

Or via the [Financial Support Application](#).<sup>8</sup>

#### AM I ELIGIBLE?

- Resident of Iowa.
- Income guideline.
- Be a U.S. citizen or legal immigrant.
- All children born in the U.S. are eligible, even if their parents are not citizens.<sup>9</sup>

#### WHAT FOODS CAN I BUY?

Breads and cereals, Fruits and vegetables, Meats, fish and poultry, Dairy products, Seeds and plants which produce food for the household to eat.<sup>10</sup>

#### HOW DO I RENEW MY FOOD STAMPS?

You need to renew before your certification period ends (usually 6-12 months).

[Allotments](#).<sup>11</sup>

[More information on SNAP](#)<sup>12</sup> and [more information on eligibility](#).<sup>12</sup>

### [RESOURCES IN IOWA FOR FOOD AND OTHER ASSISTANCE](#)

## II. FOOD & CASH ASSISTANCE cont.

### B. Cash Assistance

Cash Assistance: Family Investment Program (FIP) is Iowa's Temporary Assistance to Needy Families (TANF) program.

#### WHAT ARE THE LIMITATIONS?

- 60 months (including in other states).
- Months are not counted towards:
  - Persons on SSI.
  - Caretakers who don't get FIP for themselves.
  - Caretakers are relatives who care for a child, but are not the child's parent.
  - Children.
- This can be extended if you have a "hardship extension":
  - i.e., Physical or mental health problems, Substance abuse problems, Domestic violence .
  - This can last up to 6 months.<sup>13</sup>

#### AM I ELIGIBLE?

- U.S. citizen or legal immigrant.
- Live in Iowa.
- "Provide a social security number or proof of application for a number.
- Meet income and resource limits (these vary from program to program).
- Provide all information needed to determine eligibility and benefit level.
- The Family Investment Program requires that you have a minor child (under age 18 or 19 and still in high school) in the home."<sup>14</sup>

### III. HEALTHCARE

#### A. Medicare

##### WHAT IS IT?

Health Insurance for people over the age of 65 who have worked (or their spouse has worked) and paid into Medicare for over 10 years, or you have a disability that qualifies you for SSD benefits.<sup>15</sup>

##### WHAT TYPE OF PLANS ARE THERE?

Original Medicare (Part A and B)<sup>16</sup>

Part A: hospital insurance<sup>17</sup>

Part B: medical insurance<sup>18</sup>: This is optional.

Medicare Advantage Plan (Part C): Includes hospital and medical insurance; provided by private insurance companies.

Medicare Prescription Drug Plan (Part D): Prescription drug insurance.

##### HOW DO I APPLY?

If you are approaching 65 years old and getting SS: You will get Parts A and B automatically. If you want to get Part D, you'll need to sign up by calling 1-800-MEDICARE.<sup>19</sup>

If you are approaching 65 and not getting SS, apply for Medicare by calling 1-800-772-1213 (TTY 1-800-325-0778).<sup>19</sup>

If you are under 65 and have a disability and getting SS, you will get Parts A and B automatically. If you want to get Part D, you'll need to sign up by calling 1-800-MEDICARE.<sup>19</sup>

If you are under 65 and have a disability and not getting SS, apply for SSDI.<sup>19</sup>

[Find More Information Here.](#)<sup>20</sup>

### III. HEALTHCARE cont.

#### B. Medicaid

##### WHAT IS IT?

It's health insurance based on income. There are three main coverage groups in Iowa:

[IA Health Link](#)<sup>21</sup>: Most people are registered through this.

This includes:

- Iowa Health and Wellness Plan,
- Long Term Care,
- Home- and Community-Based Services (HCBS) Waivers,
- Medicaid for Employed People with Disabilities (MEPD),
- Medicare Assistance (Dual-Eligibility),
- Family Planning Program (FPP),

[Medicaid Fee-For-Service](#)<sup>22</sup>: this is for individuals not in the IA Health Link care program.

This includes:

- Health Insurance Premium Payment Program (HIPP),
- Medicare Savings Program (MSP),
  - Qualified Medicare Beneficiary (QMB),
  - Specified Low-Income Medicare Beneficiary (SLMB),
- Three Day Emergency,
- Medically Needy,
- Presumptive Eligibility for Previous Months,
- Program of All-Inclusive Care for the Elderly (PACE) program,
- American Indian or Alaskan Native Program,

[Healthy and Well Kids in Iowa \(Hawki\)](#)<sup>23</sup>

[Services May Include](#).<sup>24</sup>

[Types of Programs](#).<sup>25</sup>

##### WHO CAN GET IT?

General Requirements:

- "A child under the age of 21,
- A parent living with a child under the age of 18,
- A woman who is pregnant,
- A woman in need of treatment for breast or cervical cancer,
- A person who is elderly (age 65 or older),
- A person who is disabled according to Social Security standards,
- An adult between the ages of 19 and 64 and whose income is at or below 133 percent of the Federal Poverty level (FPL),
- A person who is a resident of Iowa and a U.S. citizen,
- Others may qualify."<sup>26</sup>

##### HOW DO I APPLY?

There are a couple ways to apply: [Online](#)<sup>27</sup> or on paper with this [document](#).<sup>28</sup>

## IV. SOCIAL SECURITY BENEFITS [www.ssa.gov/benefits](http://www.ssa.gov/benefits)

### A. Retirement Benefits<sup>29</sup>

#### AM I ELIGIBLE?

- You have to be between the ages of 62 and 70.<sup>30</sup>
- Having a criminal history might temporarily impact your ability to get SS.<sup>31</sup>

#### HOW CAN I APPLY?

[Online](#).<sup>32</sup>

In a [SS Office](#).<sup>33</sup>

By Phone: Call 1-800-772-1213 (TTY 1-800-325-0778) from 8:00 a.m. to 7:00 p.m., Monday through Friday.

[Learn more here](#).<sup>34</sup>

## IV. SOCIAL SECURITY BENEFITS cont.

### B. Disability Benefits<sup>35</sup>

Social Security Disability Insurance “pays benefits to you and certain members of your family if you are ‘insured,’ meaning that you worked long enough and paid Social Security taxes.”<sup>36</sup>

#### AM I ELIGIBLE?

To get SSDI, you must:

- Have a disability: a severe medical condition that prevents you from working.
- Have a recent and long enough work history to meet SSDI requirements.<sup>37</sup>
- Having a criminal history might temporarily impact your ability to get SSDI.<sup>38</sup>

#### HOW CAN I APPLY?

- [Online](#).<sup>39</sup>
- By phone: 1-800-772-1213.
- At an office. [Locate an office here](#).<sup>40</sup>

#### WHEN SHOULD I APPLY?

You should apply as soon as you become disabled.<sup>41</sup>

“If you apply for Social Security, disability benefits will not begin until the sixth full month of disability. The Social Security disability waiting period begins with the first full month after the date we decide your disability began.”<sup>41</sup>

“If you apply for Supplemental Security Income (SSI), we pay SSI disability benefits for the first full month after the date you filed your claim, or, if later, the date you become eligible for SSI.”<sup>41</sup>

## IV. SOCIAL SECURITY BENEFITS cont.

### C. Supplemental Security Income<sup>42</sup>

Supplement Security Income: “pays benefits based on financial need.”

#### AM I ELIGIBLE?

- Be at least 65, blind, or disabled,
- Little to no income,
- Have limited resources,<sup>43</sup>
- Having a criminal history might temporarily impact your ability to get SSI.<sup>44</sup>

#### HOW DO I APPLY?<sup>45</sup>

[In Person.](#)<sup>46</sup>

By Phone: 1-800-772-1213 (TTY: 1-800-325-0778).



## V. VETERAN BENEFITS<sup>47</sup> [benefits.va.gov](https://benefits.va.gov)

### AM I ELIGIBLE?

Typically:

- "You must have been discharged from active military service.
- You must have served the minimum time in service.
- Your character of discharge must not be dishonorable or based on bad conduct.
- You must not be statutorily barred from all VA benefits because of your reason for discharge.
- You must not currently be wanted for an open felony warrant.
- Your basic eligibility for different benefits will also depend on the type of military service you performed, how long you served, and other specific needs or issues you may have. For more details about benefits you may qualify for, visit a VA regional office, call 1-800-825-1000, visit [www.va.gov/benefits](https://www.va.gov/benefits).<sup>48</sup>

You are NOT eligible for VA compensation, pension, or death benefits if :

- "You are currently wanted for an open warrant on a felony charge,
- You are violating a probation or parole condition for a felony sentence, or
- You have a felony conviction that led to your discharge—unless and until the VA reviews your case and determines that the circumstances leading to your discharge may have been 'other than dishonorable.'<sup>49</sup>

### HOW DO I APPLY?<sup>50</sup>

[Online](#).<sup>51</sup>

By Phone: Call 1-800-827-1000 for questions about benefits; 1-877-222-8387 for questions about health care.

[In Person](#).<sup>52</sup>

### SERVICE MEMBER BENEFITS

**DURING AND AFTER SERVICE<sup>53</sup>:**

- [GI Bill and other education benefits](#)
- [Certificate of Eligibility for a VA-backed home loan](#)
- [Life insurance for you and your family](#)

**TIME SENSITIVE, WHEN SEPARATING/RETIRING<sup>53</sup>:**

- [Pre-discharge disability claim](#)
- [Converting life insurance after separation](#)
- [Educational and career counseling](#)
- [Active-duty service members and VA health care](#)
- [Veteran Readiness and Employment \(VR&E\)](#)

**OTHER BENEFITS<sup>53</sup>:**

- [Disability compensation](#)
- [Support for Veteran-owned small businesses](#)
- [Veterans Pension program](#)
- [Aid and attendance or housebound allowance](#)
- [Disability Housing Grants](#)
- [More life insurance options](#)
- [Pre-need eligibility determination for burial in VA national cemetery](#)

## HEALTH CARE BENEFITS<sup>54</sup>

[About](#).<sup>55</sup>

[Apply here](#).<sup>56</sup>

## FAMILY MEMBER BENEFITS

Benefits for spouses, dependents, survivors<sup>57</sup>:

- [Health care](#)
- [Education and training](#)
- [Employment](#)
- [Home loan programs or financial counseling](#)
- [Life insurance options, claims, beneficiary assistance](#)
- [Pre-need eligibility determination for burial in VA national cemetery](#)
- [Burial benefits and memorial items](#)
- [Survivors pension](#)
- [Compensation for surviving spouse and dependents \(DIC\)](#)

Support and services for caregivers of Veterans<sup>57</sup>:

- [The Program of Comprehensive Assistance for Family Caregivers](#)
- [The Program of General Caregiver Support Services](#)

Resources for those supporting Veteran or service member<sup>57</sup>:

- [VA Fiduciary Program](#)
- [Fisher House Program](#)
- [Coaching Into Care](#)

## [RESOURCES IN IOWA FOR VETERANS](#)

## VI. OTHER ASSISTANCE

### A. Child Care Assistance

“Child Care Assistance (CCA) is available to the children of income-eligible parents who are absent for a portion of the day due to employment or participation in academic or vocational training or PROMISE JOBS activities.”<sup>58</sup>

#### HOW DO I APPLY?

[Online](#)<sup>59</sup> or in [print](#).<sup>60</sup>

#### AM I ELIGIBLE?

- Have a child under 13, or under 19 with special needs.
- Are a member of a FIP household:
  - If you are not an FIP member, you still can qualify if you: (1) “Have a child who needs care who is under the age of 13 (or under the age of 19 if the child has special needs) and have income under the program’s limits and work an average of 28 hours per week; or (2) Attend an approvable training or education program full-time; or (3) Attend approvable training part-time and also work part-time for a total of at least 28 hours per week; or (4) Are looking for work; or (5) Become unable to work or attend school because of an approved medical reason.”<sup>61</sup>

#### WHO CAN TAKE CARE OF MY CHILD?

- A licensed childcare center (which includes licensed before and after school programs).
- A registered child development home.
- A nonregistered childcare home.
- An individual who cares for your children in your own home.

## VI. OTHER ASSISTANCE cont.

### B. State Supplementary Assistance

It “is a fully state-funded program that was designed to meet the additional special needs of aged, blind, and disabled people not met by the standard benefit rate paid by Supplemental Security Income (SSI).”<sup>62</sup>

#### THERE ARE SIX DIFFERENT CATEGORIES

- “Blind allowance,
- Dependent Person allowance,
- Family Life Home assistance,
- In-Home Health-Related Care assistance,
- Residential Care Facility assistance,
- Supplement for Medicare and Medicaid Eligibles.”<sup>62</sup>

#### HOW DO I APPLY?

[Online](#)<sup>63</sup> or in [print](#).<sup>64</sup>

#### AM I ELIGIBLE?

- Iowa resident.
- aged, blind, or disabled according to Social Security standards.
- Receive SSI or would receive SSI except for excess income.
- Have resources of \$2,000 or below for a single person, or \$3,000 or below for a married couple living together.
- Have income less than the income limit for the State Supplementary Assistance group.<sup>62</sup>

## CHAPTER 6 ENDNOTES

- <sup>0</sup> Benefit Tracker. [https://www.benefits.gov/benefit-finder#benefits&qc=cat\\_1](https://www.benefits.gov/benefit-finder#benefits&qc=cat_1).
- <sup>1</sup> Verify Your Identity. <https://www.iowaworkforcedevelopment.gov/verify>.
- <sup>2</sup> Unemployment Insurance Benefits. <https://www.iowaworkforcedevelopment.gov/file-claim-unemployment-insurance-benefits>.
- <sup>3</sup> Apply Online for Unemployment Insurance. <https://uiclaims.iwd.iowa.gov/UIInitialClaim/>.
- <sup>4</sup> Apply in Person for Unemployment Insurance. <https://www.iowaworkforcedevelopment.gov/contact>.
- <sup>5</sup> EBT Card. <https://www.freshebt.com/state/iowa/#about-iowa-ebt-card>.
- <sup>6</sup> EBT Card Discounts. <https://lowincomerelief.com/iowa-ebt-card-can/>.
- <sup>7</sup> Apply Online for Iowa SNAP. <https://dhsservices.iowa.gov/apsspssp/ssp.portal>.
- <sup>8</sup> Apply Via Financial Support Application. <https://dhs.iowa.gov/sites/default/files/470-0462.pdf?021520212049>.
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- <sup>10</sup> What You Can Buy with Food Stamps. <https://dhs.iowa.gov/food-assistance/eligible-food>.
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- <sup>16</sup> Root & Rebound, *Roadmap to Reentry, What Benefits and Services Can I Get Through Medicare?* <https://roadmap.rootandrebound.org/public-benefits/health-care-benefits/medicare/what-benefits-and-services-can-i-get-through-medic/>.
- <sup>17</sup> Medicare Part A. <https://www.medicare.gov/what-medicare-covers/what-part-a-covers>.
- <sup>18</sup> Medicare Part B. <https://www.medicare.gov/what-medicare-covers/what-part-b-covers>.
- <sup>19</sup> Root & Rebound, *Roadmap to Reentry, How Do I Apply for Medicare?* <https://roadmap.rootandrebound.org/public-benefits/health-care-benefits/medicare/how-do-i-apply-for-medicare/>.
- <sup>20</sup> General Information About Medicare. <https://www.medicare.gov/sign-up-change-plans/get-started-with-medicare>.
- <sup>21</sup> IA Health Link. <https://dhs.iowa.gov/iahealthlink>.
- <sup>22</sup> Medicaid Fee-For-Service. <https://dhs.iowa.gov/ime/members/who-receives-medicaid>.
- <sup>23</sup> Healthy and Well Kids in Iowa. <https://dhs.iowa.gov/hawk-i>.
- <sup>24</sup> Potential Services. <https://dhs.iowa.gov/ime/members/what-services-are-available>.
- <sup>25</sup> Types of Programs. <https://dhs.iowa.gov/ime/members/medicaid-a-to-z>.
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- <sup>39</sup> Apply Online for SSDI. <https://www.ssa.gov/applyfordisability/>.
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- <sup>41</sup> When Should You Apply. <https://www.ssa.gov/disability/disability.html>.
- <sup>42</sup> Root & Rebound, *Roadmap to Reentry, Supplemental Security Income*. <https://roadmap.rootandrebound.org/public-benefits/social-security-benefits/supplemental-security-income-ssi/>.
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- <sup>53</sup> Service Member Benefits. <https://www.va.gov/service-member-benefits/>.
- <sup>54</sup> VA Health Care Benefits. <https://www.va.gov/health-care/>.
- <sup>55</sup> Apply for VA Health Care Benefits. <https://www.va.gov/health-care/how-to-apply/>.
- <sup>56</sup> About VA Health Care Benefits. <https://www.va.gov/health-care/about-va-health-benefits/>.
- <sup>57</sup> Family Member Benefits. <https://www.va.gov/family-member-benefits/>.
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- <sup>62</sup> State Supplementary Assistance. <https://dhs.iowa.gov/ime/members/medicaid-a-to-z/state-supplementary-assistance>.
- <sup>63</sup> Apply for State Supplementary Assistance Online. <https://dhsservices.iowa.gov/apspssp/ssp.portal>.
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# CHAPTER 7:

## Court Ordered Debt in Iowa

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### QUESTIONS TO CONSIDER

- Do you know if you owe any debt?
- How much do you owe?
- Is it from one case or multiple cases?
- Do you know what type of fines you owe?
- Are you on any payment plans?
- Are you behind on these payment plans?
- Are your wages being garnished or have your tax returns been intercepted for any debt?
- Is there a collection agency? Do you know who it is?

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## I. RESTITUTION CATEGORY A (IOWA CODE CH. 910)

### **WHAT IS IT?**

Fines, penalties, and surcharges, and Victim restitution to cover the pecuniary damage to a victim.

### **CAN IT BE WAIVED?**

No. This is not dischargeable.

## I. RESTITUTION CATEGORY A (IOWA CODE CH. 910) cont.

### A. Fines (Generally in Iowa Code ch. 909)

#### **WHAT IS IT?**

Fines are imposed purely as punishment. They are usually determined by the type of crime (Iowa Code 903.1):

- Simple misdemeanor: \$105-\$855
- Serious misdemeanor: \$430-\$2,560
- Aggravated misdemeanor: \$855-\$8,540

#### **CAN IT BE WAIVED?**

This cannot be waived.

## I. RESTITUTION CATEGORY A (IOWA CODE CH. 910) cont.

### B. Surcharge (Iowa Code ch. 911)

#### **WHAT IS IT?**

Additional costs imposed on convicted defendants and for various charges. 15% of the fine you owe.

#### **CAN IT BE WAIVED?**

None of these can be suspended.

## I. RESTITUTION CATEGORY A (IOWA CODE CH. 910) cont.

### C. Payment Plan (Iowa Code § 910.5; Iowa Code § 910.6; Iowa Code § 910.9)

When under supervision, you can enter into a payment plan. This information needs to be provided to the clerk of court (and will be forwarded to the victim). There needs to be monthly payments paid to the clerk of court.

## I. RESTITUTION CATEGORY A (IOWA CODE CH. 910) cont.

### D. Calculating Restitution (Iowa Code § 910.3)

It is calculated by the county attorney and the clerk of court.

## II. RESTITUTION CATEGORY B (IOWA CODE CH. 910)

### WHAT IS IT?

1. Funds to a local anticrime organization which provides assistance to local law enforcement;
2. Crime victim compensation program reimbursements;
3. Payment to public agencies pursuant to section 321J.2(13)(b);
4. Court costs; Filing fees are imposed for the filing of a civil or criminal case;
5. Court appointed attorney fees including the expense of the public defender; and Indigent defense fees are imposed for repayment of a public defender or appointed contract attorney in a civil, criminal, or juvenile case;
6. Payment to the medical assistance program for expenditures paid on behalf of the victim resulting from the offender's criminal activity including investigative costs incurred by the Medicaid fraud unit.<sup>1</sup>

### CAN IT BE WAIVED? (Iowa Code 910.2A)

Yes, in full or in part. You need to fill out a financial affidavit (see in appendix) and file it 30 days after a sentence has been entered in your case.

Community Service may be able to help with the inability to pay through court ordered community service.

### MISCELLANEOUS COSTS (Iowa Code § 625.8; Iowa Code § 602.8106)

#### WHAT IS IT?

Court costs and filing fees: ~\$100 (see Iowa Code § 602.8106)

Court reporter fees (per record): \$40 (Iowa Code § 625.8)

Jury cost: \$100 (Iowa Code § 625.8)

#### CAN IT BE WAIVED?

Yes, in full or in part. You need to fill out a financial affidavit (see in appendix) and file it 30 days after a sentence has been entered in your case.



### III. OTHER COSTS

#### A. Probation Fine

##### WHAT IS IT?

It is a fine associated with being on probation. \$300.

##### CAN IT BE WAIVED?

No.

### III. OTHER COSTS cont.

#### B. Civil Penalties

Deferred judgment civil penalty.

##### WHAT IS IT?

It is a penalty you pay in order to get your sentence deferred.

##### CAN IT BE WAIVED?

No.

### III. OTHER COSTS cont.

#### C. Jail/Sheriff Costs (Iowa Code § 356.7, 331.655)

##### WHAT IS IT?

Jail / room & board: These fees are for time spent in pretrial incarceration, where the defendant is unable to make bail or obtain bond.

In Polk County: \$75 for the first day, \$60 for every day after.

##### HOW CAN I PAY?

These can be made in person at the jail or they can be mailed: Polk County Jail, Room and Board, 1985 NE 51st Place, Des Moines, Iowa 50313. You can enter into a payment plan with the [county attorney's office](#).<sup>3</sup>

##### SHERIFF'S FEES

Fees for service of subpoenas or other paperwork, transport, etc. (Service notice: \$15 (at least), Warrant served: \$20, Various other costs associated with sheriff involvement in cases).

##### CAN IT BE WAIVED?

Not any more through Restitution B.

##### WHAT IF MY CASE WAS DROPPED? DO I HAVE TO PAY?

No. You will likely need to contact the jail to make sure they do not bill you.

If you believe there was an error in the amount you need to pay, fill out this [form](#).<sup>4</sup>

## IV. HOW TO PAY (FINES, FEES, AND SURCHARGES)

Here is some [basic information](#) about paying fines and fees along with quite a few FAQs.<sup>5</sup>

Fines and fees are due 30 days after the date it is assessed by a court order.<sup>5</sup>

### **PAYMENT PLANS**

If a fine or fee is not paid within 30 days, it is considered delinquent. However, you can set up a payment plan with the court. You will need to contact the [clerk of court](#) in the county that the violation was in.<sup>6</sup>

The minimum monthly payment is \$50, if a payment plan is set up by a judge.

If your payment is delinquent over 30 days, a third party will step in and you will need to set up a payment plan with that third party.

### **HOW CAN I PAY?**

If you have a major credit card, you can pay fines, surcharges, and fees on [Iowa Courts Online](#).<sup>7</sup>

[Online](#)<sup>7</sup>: You will have to know the basic information about your case, such as the type of case, what county, and the case number or your name.

**You can Pay by Phone:** 515-348-4788 from 8:00 am to 4:30 pm, Monday through Friday.

**You can go to the Clerk's Office.**

## V. TRAFFIC

### A. General

#### TRAFFIC VIOLATION TICKETS

[Payment search](#).<sup>8</sup>

How much you owe is based on what the violation is.

[How to pay information](#).<sup>9</sup>

#### PARKING TICKET

These are county or city specific, so you will have to pay through the city or county's clerk office. The court debt is payable to the clerk of the district court in the county where the parking ticket was issued.

#### WHAT MIGHT HAPPEN:

Suspended – this is for unpaid fines, etc. (Iowa Code 321.210).

Revoked – OWI test failure or refusal or alluding charge.

Barred – 2-6 years in duration.

Three strikes (with offenses that lead to becoming barred) (Iowa Code 321.555).

- Driving while suspended
- OWI
- Alluding

#### LICENSE SUSPENSION/REVOICATION

Court debt from criminal convictions bars a registration.

Court debt from criminal convictions with a vehicular element bars a license.

Court debt from dismissals, civil cases, and juvenile cases does not bar a registration or a license.

## V. TRAFFIC cont.

### B. Temporary Restricted Licence (TRL)

#### IF YOU LICENSE IS BARRED

There is a location, date, time restrictions. You may be allowed to go to work and daycare.

#### IF YOU HAVE AN OWI FAILURE OR REFUSAL

There is no location or date restrictions. You need to put an ignition interlock device on all cars you may drive (own, operate, or whatever vehicle you will be driving). There also is a SR22 insurance requirement, a civil penalty, and paperwork.

#### WHAT INFORMATION DO I NEED?

[Iowa DOT website](#)<sup>10</sup>: view [reinstatement requirements](#).<sup>11</sup>

First and last name, date of birth, driver's license or ID number, and last 5 numbers of your SSN.

#### INDEFINITE SANCTIONS

Unpaid tickets or medical issues, such as falling asleep at the wheel.

#### WHAT DO YOU NEED TO DO?

1. Submit a paper application to the DOT (takes approximately 3 weeks).
2. Pay civil penalty. If it is too high you can file a license reinstatement program (through the county attorney's office). This is an online application. You don't need to pay tickets (only need to if you want to obtain your full license).

IF YOU HAD AN OWI, YOU WILL HAVE ADDITIONAL REQUIREMENTS:

3. Evaluation and drinking driver's school. There are three different classes (determined by court order). This has to be done to get full license.
4. Install the IID in the vehicle. You will want to do this last.
5. SR22 insurance. Contact your insurance provider to adjust. There are also non owners' option for SR22 (specific to insurance company). It is more expensive, higher risk auto insurance.

#### THE LICENSE REINSTATEMENT PROGRAM (LRP) with the county attorney's office.

It takes a couple weeks to hear back. You need to set up a meeting to pay the initial amount (you need your insurance information). Then you'll need to fill out the TRL app with the DOT.

If you do not have a valid license within a year, you have to take a written and driving test with the DOT.

It can take a while to get a driving test; you may consider going to another surrounding county.

If you have unpaid child support, there is an indefinite hold, and you cannot get a TRL or LRP. You will want to set up a payment plan with the Child Support Office.

#### BASCIALLY, YOU HAVE TWO MAIN OPTIONS:

TRL and LRP	Just TRL
<ol style="list-style-type: none"><li>1. Apply for the TRL with the Iowa DOT</li><li>2. Apply for LRP with County Attorney (online)</li><li>3. Obtain SR22 Insurance</li><li>4. Meet with LRP (pay \$200 money order)</li><li>5. Complete DOT Testing (7-10 business days)</li></ol>	<ol style="list-style-type: none"><li>1. Apply for the TRL with the Iowa DOT</li><li>2. Obtain SR22 Insurance</li><li>3. Pay full civil penalty</li><li>4. Complete DOT testing</li></ol>

## VI. ELIMINATE COURT DEBT

### **IOWA CODE § 910.7**

#### **WHO DOES THIS APPLY TO?**

Only applies to people under supervision (probation, parole, work release, incarceration).

#### **WHAT DO I DO?**

You can approach the court to modify the plan of restitution. You can argue about ability to pay. It probably will not be successful on victim restitution.

#### **IS THIS MANDATORY OR DISCRETIONARY?**

This is discretionary.

### **BANKRUPTCY**

Generally, NOT dischargeable are: Fines, Child support and alimony, Student loans, Victim restitution, Surcharges, and Civil penalties.<sup>12</sup>

## CHAPTER 7 ENDNOTES

<sup>1</sup> § 33:4. When ordered—Reasonable Ability to Pay, 4 Ia. Prac., Criminal Law § 33:4 (2020-2021 ed.).

<sup>2</sup> § 33:3. When ordered—Restitution or Community Service Can be Ordered by Sentencing Court, 4 Ia. Prac., Criminal Law § 33:3 (2020-2021 ed.).

<sup>3</sup> Entering a Payment Plan with the County Attorney's Office. [polkcountyiowa.gov/county-sheriff/detention/inmate-room-board/](http://polkcountyiowa.gov/county-sheriff/detention/inmate-room-board/).

<sup>4</sup> Form for Errors in Jail Fees. [https://www.polkcountyiowa.gov/media/sq0npxpup/room\\_and\\_board\\_appeal\\_form.pdf](https://www.polkcountyiowa.gov/media/sq0npxpup/room_and_board_appeal_form.pdf).

<sup>5</sup> FAQs on Paying Fines and Fees. <https://www.iowacourts.gov/for-the-public/pay-a-fine>.

<sup>6</sup> Court Directory. <https://www.iowacourts.gov/court-directory/>.

<sup>7</sup> Paying Online. <https://www.iowacourts.state.ia.us/ESAWebApp//EPayment/EPaymentSearchFrame.jsp>.

<sup>8</sup> Payment Search. <https://www.iowacourts.state.ia.us/ESAWebApp/EPayment/EPaymentSearchFrame.jsp>.

<sup>9</sup> How to Pay Online. <https://www.iowacourts.gov/for-the-public/pay-a-fine/how-do-i-pay-my-fine-online/>.

<sup>10</sup> Iowa DOT Website. <https://iowadot.gov/#/services>.

<sup>11</sup> Driver's License Reinstatement Requirements. <https://mymvd.iowadot.gov/Account/Login?ReturnUrl=%2fCompliance>.

<sup>12</sup> What Is Not Dischargeable in Bankruptcy. <http://www.iowabankruptcylaw.com/nondischarge.html>.

# CHAPTER 8:

## Community Supervision in Iowa

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### QUESTIONS TO CONSIDER

- Do you know if you owe any debt?
- How much do you owe?
- Is it from one case or multiple cases?
- Do you know what type of fines you owe?
- Are you on any payment plans?
- Are you behind on these payment plans?
- Are your wages being garnished?
- Have your tax returns been intercepted for any debt?
- Is there a collection agency? Do you know who it is?

## OVERVIEW OF CHAPTER 8

- I. RELEASE ON BOND . . . p. 56
- II. SEX OFFENDER REGISTRY . . . p. 57

## I. OUT ON BOND (IOWA CODE CH. 811)

In Iowa, you need to meet before a judge for an initial appearance within 24 hours after you have been arrested.

### UNIFORM BOND SCHEDULE

This details how much bond for each level of crime. This schedule only applies if (1) the individual is not arrested for a forcible felony, and (2) the court is not in session.<sup>1</sup>

### OPTIONS TO GET OUT OF JAIL<sup>2</sup>

- You can post bail,
- You can go through a bonding agency (post 10% bond),
- You can participate in the Pretrial Release Program:
  - There is an interview process.
  - It takes awhile.
  - But it is a good program, since it allows for people to be able to get out.
- RWS - Release with Services:
  - This is kind of like probation.
  - This is when you do not qualify for Pretrial Release.
- ISP - Intensive Supervision Probation or Release:
  - This is kind of like house arrest, it is if you are already on probation.
- Own recognizance.

### BOND REVIEW

You can ask for a judge to review your bond at a bond review hearing.

### DENY BOND

The court has discretion to deny you bond. If this happens it is usually because you are already on probation.



## II. SEX OFFENDER REGISTRY (IOWA CODE CH. 692A) [www.iowasexoffender.gov](http://www.iowasexoffender.gov)

### WHAT IS THE PURPOSE OF THE REGISTRY?

To act as a deterrent and to protect the community.

### WHAT ARE THE REQUIREMENTS?

"On or after July 1, 1995, an individual who has been convicted or adjudicated of a criminal offense against a minor, sexual exploitation, or a sexually violent crime or who was on probation, parole, or work release status, or who was incarcerated on or after July 1, 1995 is required to register. Registration includes individuals that have received a deferred sentence or deferred judgments and can include convictions from other jurisdictions such as other states and/or federal convictions."<sup>3</sup>

### LEVELS

There are three different tiers in the sex offender registry.

See Iowa Code § 692A.102 for more information on what crimes are associated with what tiers.

### WHAT ARE THE RESIDENCY REQUIREMENTS? (Iowa Code § 692A.114)

A sex offender cannot live within 2,000 feet of the real estate of a school or childcare facility.

### ARE THERE ANY EXCEPTIONS TO THE RESIDENCY REQUIREMENTS?

Yes, exceptions to this requirement are:

- "The sex offender is required to serve a sentence at a jail, prison, juvenile facility, or other correctional institution or facility.
- The sex offender is subject to an order of commitment under chapter 229A.
- The sex offender has established a residence prior to July 1, 2002.
- The sex offender has established a residence prior to any newly located school or child care facility being established.
- The sex offender is a minor.
- The sex offender is a ward in a guardianship, and a district judge or associate probate judge grants an exemption from the residency restriction.
- The sex offender is a patient or resident at a health care facility as defined in section 135C.1 or a patient in a hospice program, and a district judge or associate probate judge grants an exemption from the residency restriction."<sup>4</sup>

### HOW LONG AM I ON THE REGISTRY?

An individual who is required to register with the Iowa Sex Offender Registry must register for 10 (ten) years.

If there are any violation of probation / parole or other violation of the Iowa Code chapter, the 10-year time period will recommence.

The registration will be required for life is there are any subsequent sex-related convictions will change or if a registrant is convicted of an 'aggravated offense.'<sup>5</sup>

## CHAPTER 8 ENDNOTES

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<sup>1</sup> Uniform Bond Schedule. <https://www.iowacourts.gov/iowa-courts/district-court/uniform-bond-schedule>.

<sup>2</sup> Pretrial Release in the Fifth District. [http://fifthdcs.com/services.cfm#:~:text=Pretrial%20Release%20\(Release%20on%20Recognizance,appear%20in%20court%20when%20scheduled..](http://fifthdcs.com/services.cfm#:~:text=Pretrial%20Release%20(Release%20on%20Recognizance,appear%20in%20court%20when%20scheduled..)

<sup>3</sup> Who Has to Register for the Sex Offender Registry. <https://www.iowasexoffender.gov/registration/who/>.

<sup>4</sup> Iowa Code § 692A.114.

<sup>5</sup> Iowa Code § 692A.106.

# CHAPTER 9:

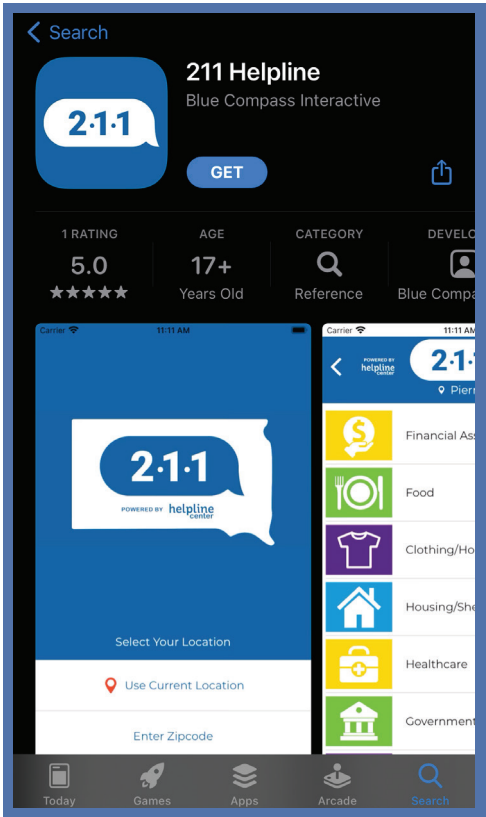
## Resources and Organizations in Iowa

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### OVERVIEW OF CHAPTER 9

- I. CALL 211 . . . p. 60
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- XIII. FOOD AND CLOTHING SERVICES . . . p. 74
- XIV. OTHER SERVICES . . . p. 75

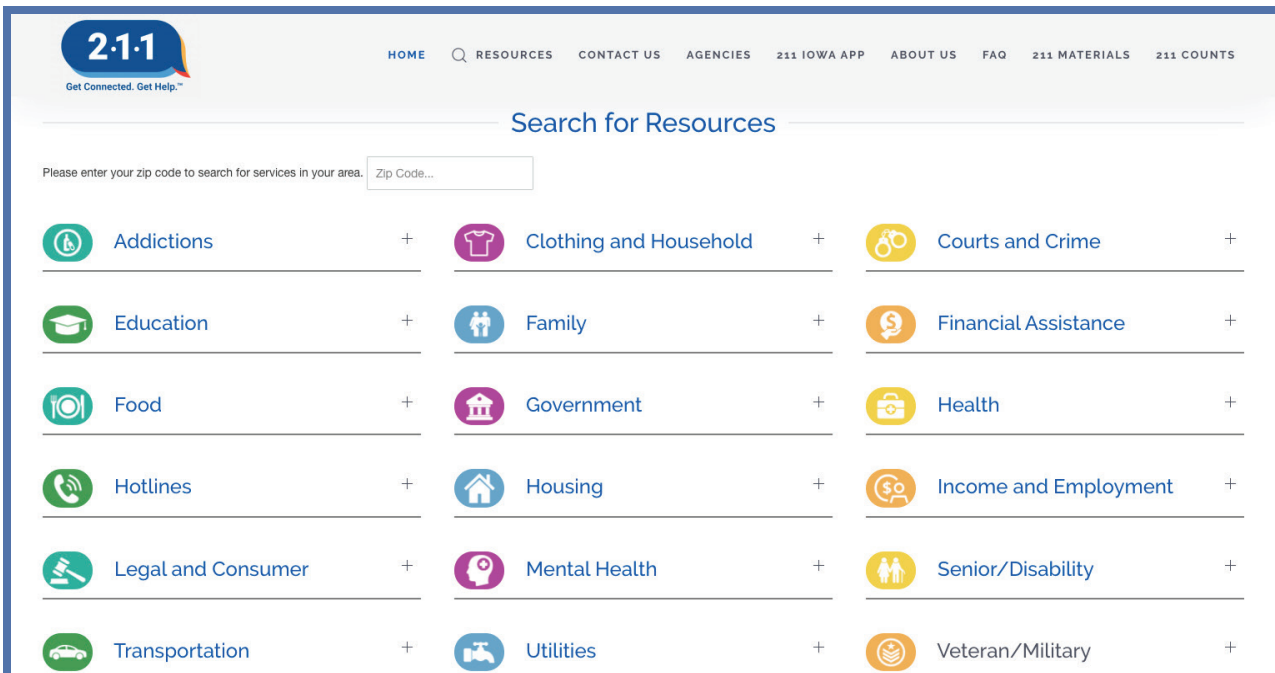
# I. CALL 211



Searching for resources in [Iowa and Nebraska](#).

Call 211 or text your zip code to 898211.

[Find the 211 App!](#)



## **II. AGENCIES FOR ASSISTANCE**

### **POLK COUNTY DEPARTMENT OF COMMUNITY FAMILY AND YOUTH SERVICES**

General Assistance: 2309 Euclid Avenue, Des Moines, Iowa 50310

515-286-2088

Services: Financial assistance, rent and utility assistance, food program, vouchers for food, clothing, and transportation

### **WEST DES MOINES HUMAN SERVICES**

139 6th Street, West Des Moines, Iowa 50265

515-222-3660

Services: Helping low-income, elderly, homeless, and disabled people

### **CROSS MINISTRIES**

3226 University Avenue, Des Moines, Iowa 50311

515-279-9998

Services: Non-food pantry, helping with rent and utilities, sometimes help with vouchers

### **IOWA HOMELESS YOUTH OUTREACH SERVICES**

612 Locust Street, Des Moines, Iowa 50309

515-883-2379

Services: Outreach house for youth ages 16-25, food pantry, clothing, referrals, Helpline (24 hours): 515-249-1443

### **SOCIAL SECURITY OFFICE**

455 SW 5th Street F, Des Moines, Iowa 50309

866-964-7583

[www.socialsecurity.gov](http://www.socialsecurity.gov)

Services: SS card, SS benefits, marry, divorce, adoption, benefits, Medicare / Medicaid, retire, reporting life event, victim of identity theft, death in family, become disabled

### **SALVATION ARMY – TEMPLE CORPS**

1326 6th Avenue, Des Moines, Iowa 50314

515-282-3422

Services: Furniture, clothing, food, rent, utilities

### III. EMPLOYMENT RESOURCES

#### IOWA WORKS

200 Army Post Road #44, Des Moines, Iowa 50315

515-281-9619

Services: Job listing, Helping with job searching, Preparing for job interview, software, Fax for sending resumes

#### DMACC'S WORKFORCE TRAINING ACADEMY & WORKPLACE LITERACY TRAINING:

[www.dmaccedu/careertraining/Pages/welcome.aspx](http://www.dmaccedu/careertraining/Pages/welcome.aspx)

1100 7th Street, Des Moines, Iowa 50314

515-697-7713

wta@dmaccedu

#### UNITED WAY - BUILDING NEW CAREERS PROGRAM: [www.unitedwaydm.org/building-new-careers](http://www.unitedwaydm.org/building-new-careers)

1111 9th Street, Suite 100, Des Moines, Iowa 50314

515-246-6570

#### DENNISON JOB CORPS CENTER: [denison.jobcorps.gov](http://denison.jobcorps.gov)

Between 16 and 24 years old

10 Opportunity Drive, Dennison, Iowa 51442

#### URBAN DREAMS: [urbandreams.org](http://urbandreams.org)

601 Forest Avenue, Des Moines, IA 50314

515-288-4742

#### EVELYN K. DAVIS CENTER FOR WORKING FAMILIES

1171 7th Street, Des Moines, Iowa 50314

515-697-7700

## IV. EDUCATIONAL SERVICES

DMACC CENTER FOR CAREER & PROFESSIONAL DEVELOPMENT: [dmacc.edu/pioneers/history/Pages/southridge.aspx](http://dmacc.edu/pioneers/history/Pages/southridge.aspx)

1111 E. Army Post Road, Des Moines, Iowa 50315  
515-287-8700

Services: ESL Classes, credit recovery and transfer, HiSET testing (and prep),  
DMACC Adult High School Diploma, college credit classes, STEP Program, High  
School Correspondence Program

### DMACC

2006 S. Ankeny Boulevard., Ankeny, Iowa 50021  
515-964-6200  
1100 7th Street, Des Moines, Iowa  
515-244-4226

DRAKE UNIVERSITY: 515-271-2011

GRAND VIEW UNIVERSITY: 515-263-2800

IOWA SCHOOL OF BEAUTY: 515-278-9939

IOWA STATE UNIVERSITY: 515-294-5836

KAPLAN UNIVERSITY: 515-727-2100

SIMPSON COLLEGE: 515-961-6251

UNIVERSITY OF IOWA: 319-335-3500

UNIVERSITY OF NORTHERN IOWA: 319-273-2311

UPPER IOWA UNIVERSITY: 563-425-5200

## V. HOUSING RESOURCES - SHELTERS AND TRANSITIONAL HOUSING

### FOR MEN AND WOMEN

**CENTRAL IOWA SHELTER AND SERVICES:** [centraliowashelter.org](http://centraliowashelter.org)

1420 Mulberry Street, Des Moines, Iowa 50309

515-284-5719

Services: Clothing closet and food pantry

**YMCA:** [dmymca.org](http://dmymca.org)

2 SW 9th Street, Des Moines, Iowa 50309

515-288-2424

**IOWA HOMELESS YOUTH CENTER:** [www.yss.org](http://www.yss.org)

612 Locust Street, Des Moines, Iowa 50309

515-883-2379

### FOR FAMILIES

**HAWTHORN HILL – HOME CONNECTION:** [www.hawthorn-hill.org](http://www.hawthorn-hill.org)

3001 Grand Avenue, Des Moines, Iowa 50312

515-244-9748

Services: Housing for families with children

**NEW DIRECTIONS:** [www.hawthorn-hill.org](http://www.hawthorn-hill.org)

3001 Grand Avenue, Des Moines, Iowa 50312

515-244-9748

**SAINT JOSEPH EMERGENCY SHELTER**

1535 11th Street, Des Moines, Iowa 50314

515-282-1235

**WEST DES MOINES TRANSITIONAL HOUSING PROGRAM**

139 6th Street (Valley Junction neighborhood)

515-222-3666 or 515-273-0722

**ANAWIM HOUSING**

1535 Linden Street, Des Moines, Iowa 50309

515-244-8308

**DES MOINES MUNICIPAL HOUSING AGENCY**

2309 Euclid Avenue, Des Moines, Iowa 50310

515-323-8950

**GREATER DES MOINES HABITAT FOR HUMANITY, INC.:** [gdmhabitat.org](http://gdmhabitat.org)

2200 E. Euclid Avenue, Des Moines, Iowa 50317

515-471-8686

Services: Restore

**HOME, INC.:** [www.homeincdsm.org](http://www.homeincdsm.org)

1618 6th Avenue, Des Moines, Iowa 50314

515-243-1277

Services: Information and referrals for financial assistance and housing resources

**NEIGHBORHOOD FINANCE CORPORATION:** [neighborhoodfinance.org](http://neighborhoodfinance.org)

1912 6th Avenue, Des Moines, Iowa 50314

515-246-0010

Services: loans for housing and housing repair, home buying and home ownership

**OAKRIDGE NEIGHBORHOOD:** [oakridgeneighborhood.org](http://oakridgeneighborhood.org)

1401 Center Street, Des Moines, Iowa 50314

515-244-7702

Services: Affordable, subsidized housing, and resources



## FOR WOMEN

### BEACON OF LIFE: [beaconoflifedm.org](http://beaconoflifedm.org)

1717 Woodland Avenue, Des Moines, Iowa 50309

515-244-4713

Single women

### HOPE FAMILY CENTER

3333 East University Avenue, Des Moines, Iowa 50317

515-264-0144

Homeless women and children

18-24 months

### HOUSE OF MERCY

1409 Clark Street, Des Moines, Iowa 50314

515-643-6500

### NEW DIRECTIONS SHELTER: [www.hawthorn-hill.org](http://www.hawthorn-hill.org)

3001 Grand Avenue, Des Moines, Iowa 50312

515-244-9748

### RUTH HARBOR: [www.ruthharbor.org](http://www.ruthharbor.org)

534 42nd Street, Des Moines, Iowa 50312

515-279-4661

### WOMEN'S CHRISTIAN TEMPERANCE

4225 University Avenue, Des Moines, Iowa 50311

515-274-8175

## FOR MEN

### BETHEL MISSION: [www.hopeiowa.org/what-we-do](http://www.hopeiowa.org/what-we-do)

1310 6th Avenue, Des Moines, Iowa 50314

515-244-5445

### DOOR OF FAITH MISSION

6701 SW 9th Street, Des Moines, Iowa 50315

515-974-0545

Services: Rehabilitation program, come from Bethel Mission

### HANSEN HOUSE

1521 6th Avenue, Des Moines, Iowa 50314

515-282-0549

### HARBOR OF HOPE: [harborofhopeiowa.com](http://harborofhopeiowa.com)

3650 Cottage Grove Avenue, Des Moines, Iowa 50311

515-244-0370

harborofhopeia@gmail.com

### SALVATION ARMY – ADULT REHABILITATION CENTER

133 East 2nd Street, Des Moines, Iowa

515-243-4277

## **VI. TREATMENT RESOURCES**

### **ACCESS TO RECOVERY**

1-866-923-1085

### **ADDICTION TREATMENT SERVICES (outpatient)**

1801 Hickman Road, Des Moines, Iowa 50314

515-282-6610

### **ALCOHOL & DRUG DEPENDENCY – SERVICES OF SOUTHEAST IOWA**

1340 Mount Pleasant Street, Burlington, Iowa 52601

319-753-6567

### **ALTERNATIVE INTERVENTIONS**

3116 Ingersoll Avenue # B, Des Moines, Iowa 50312

515-778-7989

Services: Substance Use Evaluation, referral source

### **BERNIE LORENZ RECOVERY, INC. – PRELUDE BEHAVIORAL SERVICES: [www.preludeiowa.org](http://www.preludeiowa.org)**

4018 Kingman Boulevard, Des Moines, Iowa 50311

515-262-0349

For women

### **COMMUNITY AND FAMILY RESOURCES**

1619 S. High Avenue, Ames, Iowa 50010

515-232-3206

### **EMPLOYEE & FAMILY RESOURCES (EFR) – OWI & SUBSTANCE ABUSES SERVICES: [efr.org](http://efr.org)**

505 5th Avenue, Suite 600, Des Moines, Iowa 50309

1-800-327-4692

Services: Information and referral sources, Substance Abuse Evaluation (court ordered)

### **FIRST STEP – MERCY RECOVERY CENTER: [www.mercyone.org/desmoines/find-a-service-or-specialty/substance-abuse-care](http://www.mercyone.org/desmoines/find-a-service-or-specialty/substance-abuse-care)**

1750 48th Street, Des Moines, Iowa 50310

515-271-6075

Services: Outpatient, detoxification, family support, continuing recovery, relapse treatment

### **FORT DES MOINES (inpatient)**

Building 70, Thayer Avenue and Jim Hancock Boulevard, Des Moines, Iowa 50315

515-242-6956

### **TEEN CHALLENGE OF THE MIDLANDS: [teenchallengeusa.org](http://teenchallengeusa.org)**

900 North League Road, Colfax, Iowa 50054

515-674-3713

Services: Male Residential Rehabilitation Program

### **TEEN CHALLENGE OF NEBRASKA**

2916 N. 58th Street, Omaha, Nebraska 68104

402-551-2322

### **ROSECRANCE JACKSON CENTERS**

1233 Broadway, Denison, Iowa 51442

712-263-5065

Services: Addiction Treatments

### **LIVING RECOVERY, LLC**

8527 University Boulevard, Suite 11, Clive, Iowa 50325

515-402-5422

## UNITED COMMUNITY SERVICES

1300 Woodland Avenue, West Des Moines, Iowa 50265

515-280-3860

Services: Mental health, substance use disorders

## FRESH START WOMEN'S CENTER

1917 Hickman Road, Des Moines, Iowa 50314

515-242-6325

Services: Treatment and work release, court ordered or referrals from probation and parole

## ZION RECOVERY SERVICES: [zionrecovery.org](http://zionrecovery.org)

2307 S Olive Street, Atlantic, Iowa 50022

712-243-5091

## ANGER MANAGEMENT PROGRAMS

### ASSAULTIVE BEHAVIOR COURT ORDERED ADULTS ONLY (through DMACC)

515-964-6385

### JIM HANCOCK CENTER SUPPORT SERVICE CENTER

515-242-5568

### BROADLAWNS MEDICAL CENTER ANGER MANAGEMENT TRAINING PROGRAM

515-282-2458.

Pre-registration required

### EYERLY BALL COMMUNITY MENTAL HEALTH SERVICES OUTPATIENT CLINIC

515-243-5181

### KAVALIER & ASSOCIATES: [www.kavalierandassociates.com](http://www.kavalierandassociates.com)

1003 Grand Avenue, West Des Moines, Iowa 50265

515-267-1003

Majority of work is with children

## STRESS MANAGEMENT PROGRAMS

### MERCYONE DES MOINES FIRST STEP RECOVERY

1750 48th Street, Suite 2, Des Moines, Iowa 50310

515-271-6075

### CATHOLIC CHARITIES: [www.catholiccharitiesdm.org](http://www.catholiccharitiesdm.org)

601 Grand Avenue, Des Moines, Iowa 50309

515-244-3761

Domestic Violence and Sexual Assault

## SMOKING SERVICES

### AMERICAN LUNG ASSOCIATION OF IOWA

2530 73rd Street, Urbandale, Iowa 50322

515-309-9507

## VII. FAMILY SERVICES

**SUPPORT GROUP FOR FAMILIES OF THE INCARCERATED**  
**VOICES TO BE HEARD – CHILD AND FAMILY POLICY CENTER**  
515-280-9027

### PARENTING PROGRAMS AND CLASSES

**CHILDREN & FAMILIES OF IOWA:** [cfiowa.org](http://cfiowa.org)  
1111 University Avenue, Des Moines, Iowa 50314  
515-288-1981

**PARENTING WAY, INC.:** [www.parentingway.org](http://www.parentingway.org)  
1211 Vine Street, Suite 2140, West Des Moines, Iowa 50265  
515-255-9490

**FATHERHOOD INITIATIVE – YMCA OF GREATER DES MOINES:** [www.dmyymca.org/community-impact/fatherhood-program](http://www.dmyymca.org/community-impact/fatherhood-program)  
501 Grand Avenue, Des Moines, Iowa 50309  
515-246-0791

**LUTHERAN SERVICES IN IOWA**  
3125 Cottage Grove, Des Moines, Iowa 50311  
515-274-4946

**CHILD ABUSE PREVENTION SERVICES:** [www.capsonline.us](http://www.capsonline.us)  
306 S. 17th Avenue, Marshalltown, Iowa 50158.  
641-752-1730

**NATIONAL FATHERHOOD INITIATIVE:** [www.fatherhood.org](http://www.fatherhood.org)  
PO Box 37635, PMB 84123, Philadelphia, Pennsylvania 19101-0635  
301-948-0599

### PREGNANCY SERVICES

**ADOPTION CONNECTION:** [www.adoptioniowa.com](http://www.adoptioniowa.com)  
7405 University Avenue Ste 6, Clive, Iowa 50325  
515-965-8029

**AGAPE PREGNANCY CENTER:** [agapedsm.com](http://agapedsm.com)  
2550 Martin Luther King, Jr. Parkway, PO Box 13124, Des Moines, Iowa 50310  
515-255-0243

**BIRTHRIGHT CRISIS PREGNANCY CENTER:** [birthright.org](http://birthright.org)  
5806 Hickman Avenue, Des Moines, Iowa 50322  
515-633-2133  
Hotline: 1-800-550-4900

**CATHOLIC CHARITIES:** [www.catholiccharitiesdm.org](http://www.catholiccharitiesdm.org)  
601 Grand Avenue, Des Moines, Iowa 50309  
515-244-3761

**PLANNED PARENTHOOD OF GREATER IOWA:** [www.plannedparenthood.org/health-center/ia](http://www.plannedparenthood.org/health-center/ia)  
1-877-811-7526

**YOUNG WOMEN'S RESOURCE CENTER:** [ywrc.org](http://ywrc.org)  
818 5th Avenue, Des Moines, Iowa 50309  
515-244-4901

**CHILD SUPPORT RECOVERY UNIT**  
1-888-229-9223

## VIII. MENTAL HEALTH SERVICES

**NATIONAL ALLIANCE FOR MENTALLY ILL OF IOWA (NAMI):** [namiowa.org](http://namiowa.org)

3839 Merle Hay Road #229, Des Moines, Iowa 50310  
515-254-0417

### **BROADLAWNS MEDICAL CENTER**

1801 Hickman Road, Des Moines, Iowa 50314  
Mental Health – Crisis Center: 515-282-5752  
Outpatient Mental Health: 515-282-5695  
Addiction Treatment Services: 515-282-6610  
Pharmacy: 515-282-2378

### **EYERLY BALL OUTPATIENT MENTAL HEALTH**

1301 Center Street, Des Moines, Iowa 50309  
515-241-0982

### **EYERLY BALL COMMUNITY MENTAL HEALTH SERVICES**

945 19th Street, Des Moines, Iowa 50314  
515-241-0982

### **CLIVE BEHAVIORAL HEALTH:** [clivebehavioral.com](http://clivebehavioral.com)

1450 NW 114th Street, Clive, Iowa 50325  
1-844-680-0504

### **PASSAGEWAY, INC.**

6000 Grand Avenue, Des Moines, Iowa 50312  
515-243-6929

## **IX. DISABILITY SERVICES**

### **CENTRAL IOWA CENTER FOR INDEPENDENT LIVING**

100 E Euclid Avenue #105, Des Moines, Iowa 50313  
515-243-1742

### **DEPARTMENT OF HUMAN SERVICES – ADULT SERVICES: [dhs.iowa.gov/DependentAdultProtectiveServices/Families](https://dhs.iowa.gov/DependentAdultProtectiveServices/Families)**

1305 E. Walnut Street, Des Moines, Iowa 50319

### **EASTER SEALS – IOWA**

401 NE 66th Avenue, Des Moines, Iowa 50313  
515-289-1933

### **GOODWILL INDUSTRIES OF CENTRAL IOWA: [www.dmgoodwill.org](http://www.dmgoodwill.org)**

5355 N.W. 86th Street, Johnston, Iowa 50131  
515-265-5323

### **LINK ASSOCIATES: [www.linkassociates.org](http://www.linkassociates.org)**

1452 29th Street, West Des Moines, Iowa 50255  
515-262-8888

### **MAINSTREAM LIVING – COMMUNITY SUPPORT SERVICES**

333 SW 9th Street, Des Moines, Iowa 50309  
515-243-8115

## **X. VETERAN SERVICES**

### **VETERANS JUSTICE OUTREACH PROGRAM**

577-8892

Services: Find mental health and substance abuse treatment options, referrals for VA and non-VA services, direct outreach

### **POLK COUNTY DEPARTMENT OF VETERANS' AFFAIRS: [www.polkcountyiowa.gov/veteran-affairs/](http://www.polkcountyiowa.gov/veteran-affairs/)**

2309 Euclid Avenue, Des Moines, Iowa 50309

515-286-3670

Services: Vouchers for food, room, board, rent, utilities up to 3 months

### **VETERANS AFFAIRS REGIONAL OFFICE**

Federal Building, 210 Walnut, Des Moines, Iowa 50309

1-800-827-1000

Services: Help finding benefits

### **THE VET CENTER**

1821 22nd Street, West Des Moines, Iowa 50266

515-284-4929

Services: Readjustment counseling, other services

### **VA CENTRAL IOWA HEALTH CARE SYSTEM**

3600 30th Street #5, Des Moines, Iowa 50310

515-699-5999 ext. 5861

Homeless Veterans Coordinator

### **VETERANS EMPLOYMENT REPRESENTATIVE FOR IOWA, U.S. DEPARTMENT OF LABOR**

1000 E Grand Avenue, Des Moines, Iowa 50319

515-281-9061

Services: Employment services

## XI. LEGAL SERVICES

**LAWYER REFERRAL SERVICE – IOWA STATE BAR ASSOCIATION:** [iowafindalawyer.legal.io](http://iowafindalawyer.legal.io)  
625 East Court Avenue, Des Moines, Iowa 50309  
515-243-3179

**IOWA LEGAL AID:** [www.iowalegalaid.org](http://www.iowalegalaid.org)  
1111 9th Street, Des Moines, Iowa 50309  
515-243-1193

**IOWA MEDIATION SERVICES:** [www.iowamediationservice.com](http://www.iowamediationservice.com)  
1441 29th Street, Suite 120, West Des Moines, Iowa 50266  
515-331-8081



## XII. TRANSPORTATION SERVICES

DART: [ridedart.com](http://ridedart.com)

1100 Dart Lane, Des Moines, Iowa  
620 Cherry Street, Des Moines, Iowa 50309  
515-283-8111

BUDGET CAB COMPANY: 515-223-6465

CAPITOL CAB: 515-282-8111

FREEDOM TAXI CAB: 515-723-0770

YELLOW CAB: 515-282-8111

JEFFERSON BUS LINES: 515-243-0577

WEST DES MOINES HUMAN SERVICES: 515-222-3361

GREYHOUND BUS:

1501 2nd Avenue, Des Moines, Iowa 50313  
1-800-231-2222

PRISON VAN MINISTRY – TRINITY UNITED METHODIST CHURCH: 515-288-4056

Providing rides to and from Anamosa, Oakdale, Mount Pleasant, and Fort Madison to visit friends and family

UBER: [www.uber.com](http://www.uber.com)

LYFT: [www.lyft.com](http://www.lyft.com)

### **XIII. FOOD AND CLOTHING SERVICES**

#### **BETHEL MISSION**

1310 6th Avenue, Des Moines, Iowa 50314  
515-244-5445

#### **BIDWELL RIVERSIDE CENTER:** [www.bidwellriverside.org](http://www.bidwellriverside.org)

1203 Hartford Avenue, Des Moines, Iowa 50315  
515-244-6251

Services: Emergency food and clothing pantry

#### **CAPITOL HILL LUTHERAN CLOTHING CLOSET (bring ID)**

East 5th Street and Des Moines Street, Des Moines, Iowa 50309  
515-244-8913

#### **CATHOLIC CHARITIES – ST. MARY’S FAMILY CENTER**

1815 Hubbel Avenue, Des Moines, Iowa 50316  
515-262-7290

Services: Clothing, personal items, and food pantry, Bring ID

#### **DES MOINES AREA RELIGIOUS COUNCIL (DMARC):** [www.dmarcunited.org](http://www.dmarcunited.org)

1435 Mulberry Street, Des Moines, Iowa 50309  
515-277-6969

Services: Food pantry

#### **DINGMAN HOUSE:** [www.dmatholicworker.org](http://www.dmatholicworker.org)

1310 7th Street, Des Moines, Iowa 50314  
515 214-1030

Services: Hospitality house, Food, clothing, household goods, showers, phone

#### **FOOD BANK OF IOWA:** [www.foodbankiowa.org](http://www.foodbankiowa.org)

2220 E. 17th Street, Des Moines, Iowa 50316  
515-564-0330

Services: Referral for food pantry

#### **HIGHLAND PARK CHRISTIAN CHURCH CLOTHING CLOSET**

4260 NW 6th Drive, Des Moines, Iowa 50313  
515-244-3182

#### **KING’S CLOSET – ENCORE THRIFT STORE**

4640 Merle Hay Road, Urbandale, Iowa 50322  
515-262-0876

Services: Voucher application

#### **ST. VINCENT DE PAUL SOCIETY:** [svdpdsm.org](http://svdpdsm.org)

1426 6th Avenue, Des Moines, Iowa 50314  
515-282-8327

Services: Bring ID, Financial assistance with rent and utilities, assistance with clothing, food bank and furniture assistance programs

#### **WIC AT RIVER PLAZA**

2300 Euclid Avenue, Suite D, Des Moines, Iowa 50310  
515-282-5800

Services: Nutrition program, Food vouchers

#### **THE FREE STORE:** [www.thefreestore.org](http://www.thefreestore.org)

Services: Furniture, household supplies

#### **DRESS FOR SUCCESS:** [desmoines.dressforsuccess.org](http://desmoines.dressforsuccess.org)

6000 Grand Avenue, Des Moines, Iowa 50312  
515-288-0130

## **XIV. OTHER SERVICES**

**CROSSROADS OF IOWA:** [www.crossroadsofiowa.org](http://www.crossroadsofiowa.org)

2815 100th Street #111, Urbandale, Iowa 50322

515-633-7968

**ST. VINCENT DE PAUL SOCIETY:** [svdpdsm.org/immersion](http://svdpdsm.org/immersion)

1426 6th Avenue, Des Moines, Iowa 50314

515-282-8327

### **HELPLINES**

**NATIONAL ASSOCIATION FOR RATIONAL SEXUAL OFFENSE LAWS:** [narsol.org](http://narsol.org)

1-888-997-7765

**NATIONAL HUMAN TRAFFICKING HOTLINE:** [humantraffickinghotline.org](http://humantraffickinghotline.org)

1-888-373-7888

**TOBACCO QUIT LINE**

1-800-QUIT-NOW (1-800-784-8669)

**ALCOHOLICS ANONYMOUS (BRIDGING THE GAP)**

515-282-8550 or 1-800-207-2172

**AL-ANON & ALATEEN**

515-277-5059 or 1-888-425-2666

**BMC CRISIS TEAM (PSYCH)**

515-282-5752 or 1-800-981-HELP (1-800-981-4357).

**NARCOTICS ANONYMOUS**

515-244-2277 or 1-800-897-6242

**YOUTH EMERGENCY SHELTER SERVICES**

515-282-9377

**ALCOHOL/DRUG TREATMENT REFERRALS**

1-800-996-3784

**AMERICAN RED CROSS DISASTER & MILITARY EMERGENCY**

515-243-4054

**DOMESTIC ABUSE HOTLINE:** [www.thehotline.org](http://www.thehotline.org)

1-800-942-0333

**IOWA DOMESTIC VIOLENCE HOTLINE**

1-800-770-1650

**FAMILY RUNAWAY**

1-800-RUNAWAY (1-800-786-2929)

**IOWA CHILD ABUSE HOTLINE**

1-800-362-2178

**IOWA CONCERN HOTLINE**

1-800-447-1985

**POISON CONTROL**

1-800-222-1222

**NATIONAL EATING DISORDERS ASSOCIATION HELPLINE**

1-800-931-2237

**SAMSA'S (SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION)**

**NATIONAL HELPLINE**

1-800-662-HELP (1-800-662-4357)